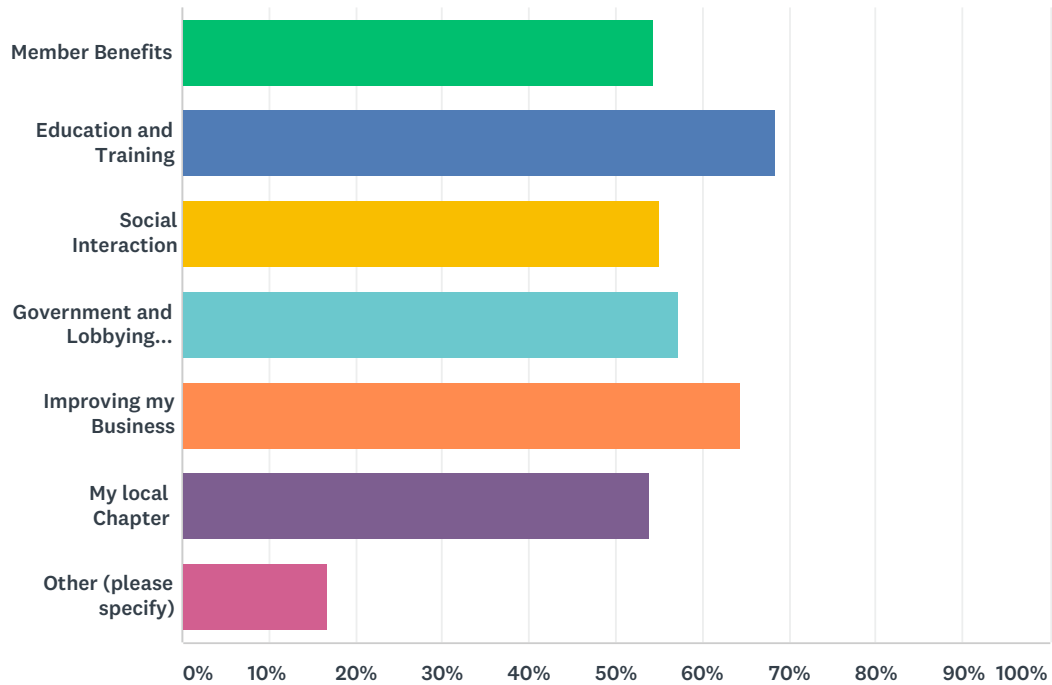


Q1 Why did you Join ASCCA? (Check all that apply)

Answered: 180 Skipped: 0



ANSWER CHOICES	RESPONSES	
Member Benefits	54.44%	98
Education and Training	68.33%	123
Social Interaction	55.00%	99
Government and Lobbying Interests	57.22%	103
Improving my Business	64.44%	116
My local Chapter	53.89%	97
Other (please specify)	16.67%	30
Total Respondents: 180		

Q2 How long have you been a member of ASCCA? (years)

Answered: 179 Skipped: 1

#	RESPONSES	DATE
1	8	9/3/2019 6:09 AM
2	8	9/3/2019 5:25 AM
3	Less than a year	9/1/2019 11:50 PM
4	10	8/31/2019 10:30 PM
5	6	8/30/2019 2:53 AM
6	6 months	8/29/2019 11:05 AM
7	MySelf 6 years but I believe our Company over 10 years.	8/29/2019 4:29 AM
8	29	8/29/2019 3:06 AM
9	20+ years	8/29/2019 2:14 AM
10	0	8/29/2019 2:14 AM
11	5years	8/29/2019 1:16 AM
12	16	8/28/2019 11:23 PM
13	29 years	8/28/2019 8:41 AM
14	40+ years	8/28/2019 7:43 AM
15	15	8/28/2019 1:51 AM
16	1986	8/28/2019 12:58 AM
17	33	8/28/2019 12:33 AM
18	That's complicated	8/27/2019 12:21 PM
19	6 years	8/27/2019 10:40 AM
20	30 years	8/27/2019 9:39 AM
21	15? We do not currently have a chapter for Lake Elsinore	8/27/2019 7:25 AM
22	16 years	8/27/2019 6:01 AM
23	Many Years- Not sure honestly	8/27/2019 5:52 AM
24	5 YEARS	8/26/2019 6:13 AM
25	22 years	8/26/2019 4:09 AM
26	40	8/24/2019 5:41 AM
27	2	8/23/2019 2:24 AM
28	30+	8/23/2019 2:05 AM
29	12	8/23/2019 1:56 AM
30	12	8/23/2019 1:56 AM
31	6 years	8/13/2019 5:29 AM
32	40 +	8/9/2019 1:04 PM
33	since 1982	8/9/2019 9:27 AM
34	31 YEARS	8/9/2019 8:54 AM
35	15	8/9/2019 4:20 AM

2019 ASCCA Member Survey

36	22	8/9/2019 3:48 AM
37	9 years	8/9/2019 3:11 AM
38	1	8/9/2019 3:10 AM
39	MORE THAN 8 YEARS	8/9/2019 1:49 AM
40	30?	8/9/2019 1:46 AM
41	Don't really know but it's been a long long time.	8/9/2019 1:37 AM
42	40	8/9/2019 1:26 AM
43	31 years	8/9/2019 1:16 AM
44	15 year?	8/7/2019 2:36 AM
45	6 months	8/5/2019 1:10 PM
46	5	8/3/2019 5:53 AM
47	30+	7/30/2019 12:56 PM
48	12	7/26/2019 1:57 PM
49	15	7/26/2019 9:46 AM
50	15 YEARS	7/26/2019 5:38 AM
51	3	7/26/2019 3:43 AM
52	3	7/26/2019 3:37 AM
53	19	7/26/2019 2:35 AM
54	38	7/26/2019 2:07 AM
55	30	7/25/2019 11:43 PM
56	about five years	7/21/2019 12:51 PM
57	52	7/19/2019 3:34 AM
58	20	7/15/2019 5:52 AM
59	42	7/14/2019 7:08 AM
60	6	7/13/2019 9:27 AM
61	18	7/13/2019 6:53 AM
62	20	7/13/2019 12:19 AM
63	2 months	7/12/2019 11:18 AM
64	16	7/12/2019 10:42 AM
65	20	7/12/2019 5:07 AM
66	0	7/12/2019 3:00 AM
67	2	7/12/2019 2:24 AM
68	Almost 20 years	7/12/2019 2:14 AM
69	My shop since the early 1980's. I took over in 1990 and have been a member. Family run business.	7/10/2019 1:40 PM
70	20	7/10/2019 1:18 PM
71	18	7/10/2019 1:13 PM
72	3	7/10/2019 12:58 PM
73	27	7/10/2019 12:47 PM
74	3	7/10/2019 12:43 PM
75	52 years	7/5/2019 3:40 AM

2019 ASCCA Member Survey

76	2	7/1/2019 1:07 PM
77	30	7/1/2019 12:17 PM
78	15	6/29/2019 5:03 AM
79	17	6/28/2019 8:02 AM
80	2	6/28/2019 7:22 AM
81	1	6/28/2019 6:07 AM
82	1.5	6/28/2019 5:38 AM
83	23+ years	6/28/2019 4:54 AM
84	20	6/28/2019 4:50 AM
85	4	6/28/2019 4:11 AM
86	31	6/27/2019 5:37 AM
87	18 years	6/27/2019 4:22 AM
88	20	6/27/2019 4:06 AM
89	10	6/27/2019 3:41 AM
90	Less than 1 year	6/27/2019 3:20 AM
91	10	6/27/2019 2:58 AM
92	Almost 20 years	6/26/2019 8:44 AM
93	37 years	6/25/2019 7:20 AM
94	35	6/25/2019 1:43 AM
95	3	6/24/2019 10:16 AM
96	23	6/22/2019 2:21 AM
97	5 years	6/20/2019 11:36 PM
98	40	6/20/2019 10:56 AM
99	33	6/20/2019 10:39 AM
100	6	6/20/2019 6:10 AM
101	10 plus years	6/20/2019 5:54 AM
102	18 years	6/20/2019 5:24 AM
103	20	6/20/2019 5:19 AM
104	30 years	6/20/2019 5:00 AM
105	25+	6/20/2019 4:56 AM
106	23+ years	6/20/2019 4:33 AM
107	16 PLUS YEARS	6/20/2019 4:09 AM
108	42	6/20/2019 4:03 AM
109	1	6/20/2019 3:51 AM
110	15	6/20/2019 3:33 AM
111	10+	6/20/2019 3:23 AM
112	10	6/18/2019 9:34 AM
113	6	6/17/2019 6:38 AM
114	22	6/16/2019 1:50 PM
115	35 years	6/14/2019 12:48 AM
116	MORE THAN 8 YEARS	6/14/2019 12:40 AM

2019 ASCCA Member Survey

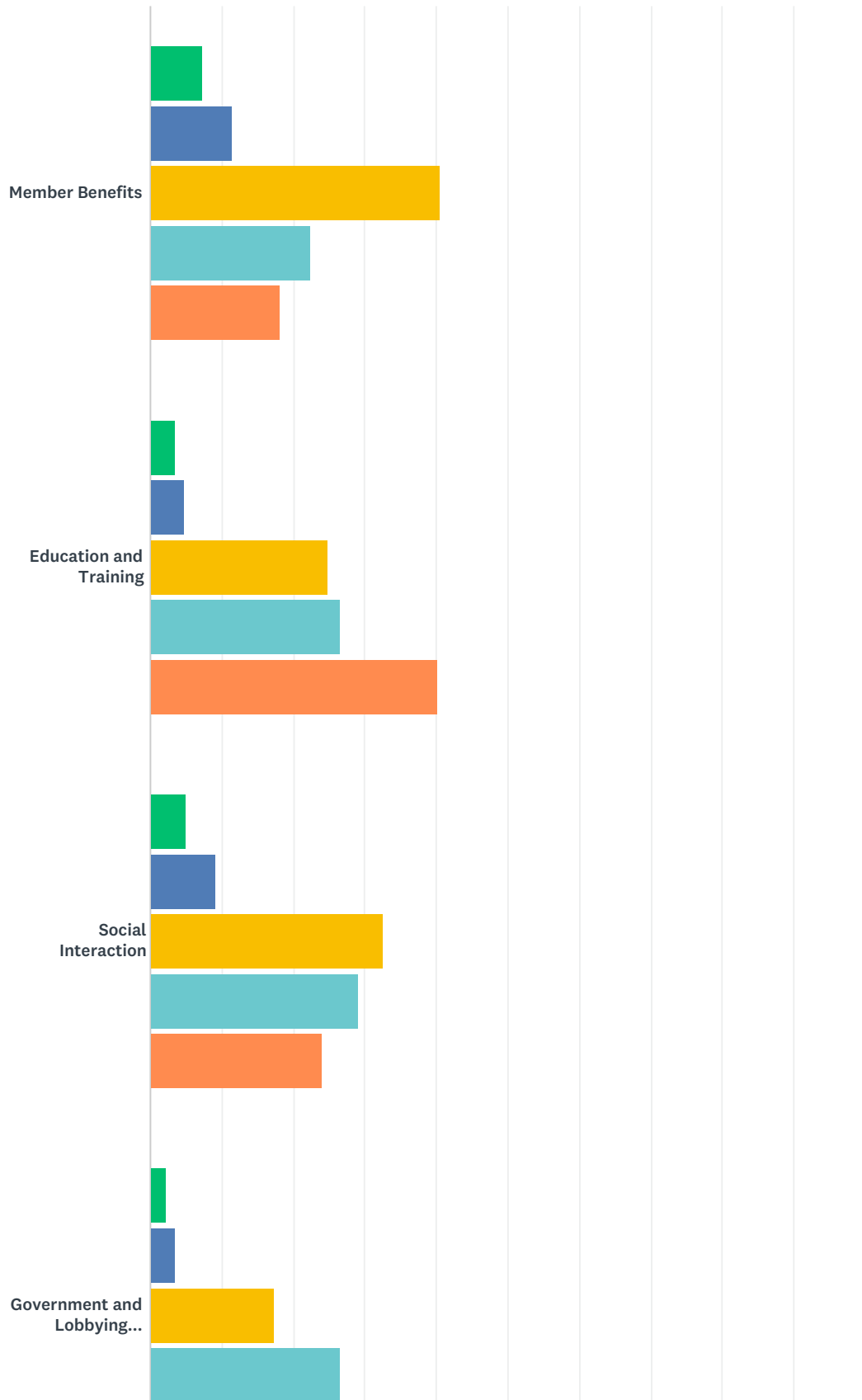
117	1	6/14/2019 12:28 AM
118	Eight	6/13/2019 12:31 PM
119	0	6/13/2019 10:25 AM
120	30	6/13/2019 10:14 AM
121	5	6/13/2019 10:13 AM
122	17	6/13/2019 8:58 AM
123	7	6/13/2019 8:27 AM
124	35	6/13/2019 8:19 AM
125	26	6/13/2019 8:11 AM
126	17 YRS	6/13/2019 8:07 AM
127	30 years	6/13/2019 8:00 AM
128	5	6/13/2019 7:46 AM
129	32 years	6/13/2019 7:46 AM
130	3 months	6/13/2019 7:41 AM
131	20	6/13/2019 7:37 AM
132	40 yrs	6/13/2019 7:30 AM
133	30 plus	6/13/2019 7:23 AM
134	1 year	6/13/2019 5:56 AM
135	20	6/11/2019 9:14 AM
136	2	6/11/2019 7:04 AM
137	8?	6/11/2019 3:47 AM
138	28	6/10/2019 12:57 PM
139	15	6/10/2019 12:38 AM
140	11	6/6/2019 2:01 PM
141	3	6/6/2019 1:46 PM
142	52 YEARS	6/5/2019 10:44 AM
143	30?	6/4/2019 9:26 AM
144	10	6/4/2019 2:54 AM
145	21 years	6/4/2019 12:50 AM
146	51	6/3/2019 11:43 PM
147	The business was in IGO FROM THE START. I BROUGHT HIM OUT DEC 31 1985 TO PRESENT 33 YEARS	6/3/2019 9:52 AM
148	30	6/3/2019 8:49 AM
149	5	6/3/2019 8:36 AM
150	4	6/3/2019 8:30 AM
151	5	6/3/2019 8:26 AM
152	25	6/3/2019 6:13 AM
153	20	6/3/2019 6:08 AM
154	38 years	6/3/2019 5:28 AM
155	1	6/3/2019 4:03 AM
156	Pzl enrolled me in 1985--33 years ago	6/2/2019 12:01 AM

2019 ASCCA Member Survey

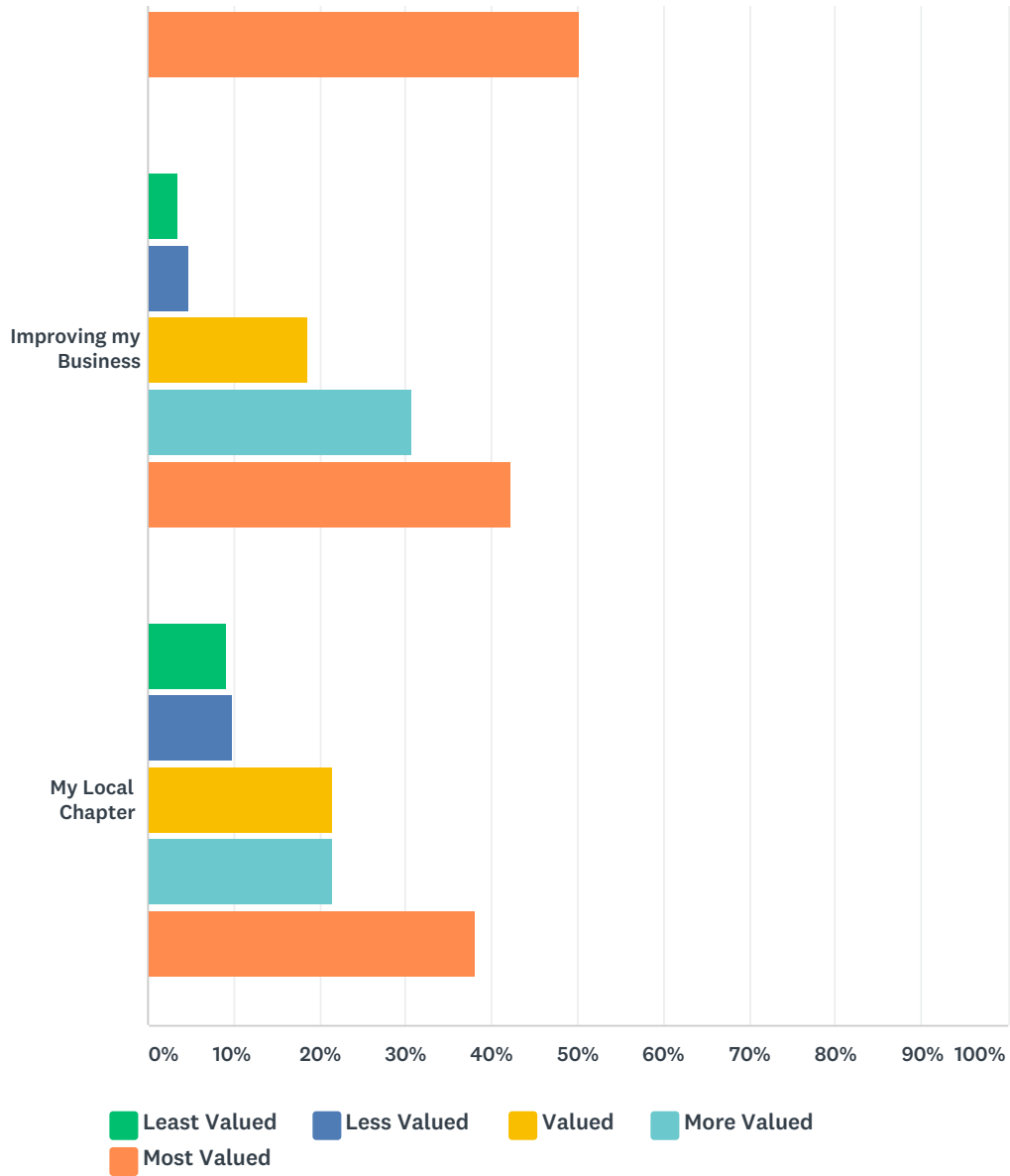
157	30+	6/1/2019 1:52 AM
158	Since the late 90's	5/31/2019 2:42 PM
159	36	5/31/2019 11:45 AM
160	I am not sure	5/31/2019 10:45 AM
161	Don't really know but it's been a long time.	5/31/2019 8:56 AM
162	7	5/31/2019 8:39 AM
163	26	5/31/2019 8:21 AM
164	Less than a year	5/31/2019 8:18 AM
165	3	5/31/2019 8:16 AM
166	19	5/31/2019 8:09 AM
167	8	5/31/2019 8:05 AM
168	1st year	5/31/2019 8:02 AM
169	5	5/31/2019 8:01 AM
170	3 months	5/31/2019 8:00 AM
171	22 years	5/31/2019 7:49 AM
172	10	5/31/2019 7:37 AM
173	I don't know but since it was IGO	5/31/2019 7:36 AM
174	38 years	5/31/2019 7:34 AM
175	18	5/31/2019 7:18 AM
176	25	5/31/2019 7:17 AM
177	3	5/31/2019 7:13 AM
178	20	5/23/2019 10:29 AM
179	11	5/18/2019 9:44 AM

Q3 What do you value most in ASCCA today?

Answered: 178 Skipped: 2



2019 ASCCA Member Survey



	LEAST VALUED	LESS VALUED	VALUED	MORE VALUED	MOST VALUED	TOTAL	WEIGHTED AVERAGE
Member Benefits	7.27% 12	11.52% 19	40.61% 67	22.42% 37	18.18% 30	165	3.33
Education and Training	3.55% 6	4.73% 8	24.85% 42	26.63% 45	40.24% 68	169	3.95
Social Interaction	4.94% 8	9.26% 15	32.72% 53	29.01% 47	24.07% 39	162	3.58
Government and Lobbying Interests	2.31% 4	3.47% 6	17.34% 30	26.59% 46	50.29% 87	173	4.19
Improving my Business	3.61% 6	4.82% 8	18.67% 31	30.72% 51	42.17% 70	166	4.03
My Local Chapter	9.20% 15	9.82% 16	21.47% 35	21.47% 35	38.04% 62	163	3.69

Q4 How did you learn about these member benefits?

Answered: 171 Skipped: 9

#	RESPONSES	DATE
1	The local Chapter	9/3/2019 6:09 AM
2	Because of being involved with the association on the state and chapter levels.	9/3/2019 5:25 AM
3	Carm podcasts	9/1/2019 11:50 PM
4	Group emails	8/31/2019 10:30 PM
5	Gene Morrill	8/30/2019 2:53 AM
6	When I signed up	8/29/2019 11:05 AM
7	Attending meetings and through other members.	8/29/2019 4:29 AM
8	I worked for a long standing ASCCA shop before opening my business in 1990.	8/29/2019 3:06 AM
9	Email, newsletters and other members	8/29/2019 2:14 AM
10	Networking	8/29/2019 2:14 AM
11	local meeting	8/29/2019 1:16 AM
12	Other shop owners after I joined.	8/28/2019 11:23 PM
13	Other members	8/28/2019 8:41 AM
14	members	8/28/2019 7:43 AM
15	Chapter Newsletter	8/28/2019 1:51 AM
16	BEING INVOLVED AT THE LOCAL LEVEL	8/28/2019 12:58 AM
17	participating	8/28/2019 12:33 AM
18	Social interaction with members	8/27/2019 12:21 PM
19	My previous job before opening a shop was a member	8/27/2019 10:40 AM
20	at a meeting	8/27/2019 9:39 AM
21	ASCCA	8/27/2019 7:25 AM
22	colleagues	8/27/2019 6:01 AM
23	Email- Mail	8/27/2019 5:52 AM
24	Interacting with the rest of the members	8/26/2019 6:13 AM
25	attending team weekends	8/26/2019 4:09 AM
26	Member meeting	8/24/2019 5:41 AM
27	Through Electronic communications and local meetings	8/23/2019 2:24 AM
28	team talk, emails	8/23/2019 2:05 AM
29	OTHER SHOPS	8/23/2019 1:56 AM
30	OTHER SHOPS	8/23/2019 1:56 AM
31	Hand outs at meetings, email sales from prospective vendors	8/13/2019 5:29 AM
32	regular mailings from ASCCA	8/9/2019 1:04 PM
33	ASC Rep at the time	8/9/2019 9:27 AM
34	As a member.	8/9/2019 8:54 AM
35	Not used as often when I had a shop.	8/9/2019 4:20 AM

2019 ASCCA Member Survey

36	Local chapter - Chapter Rep	8/9/2019 3:48 AM
37	chapter meeting	8/9/2019 3:11 AM
38	was told when i signed up	8/9/2019 3:10 AM
39	from other shop owner.	8/9/2019 1:49 AM
40	emails, fliers	8/9/2019 1:46 AM
41	Was invited to participate by another member	8/9/2019 1:37 AM
42	went to a meeting	8/9/2019 1:16 AM
43	going to chapter meetings and new letters	8/7/2019 2:36 AM
44	Web site	8/5/2019 1:10 PM
45	Initial packet from state when we first signed up, but I'm pretty unclear what is available now. An updated packet or a summary every year/renewal would be nice.	8/3/2019 5:53 AM
46	From meetings and Team Talk	7/26/2019 1:57 PM
47	ASCCA Member.	7/26/2019 9:46 AM
48	News letter, member interaction in the meetings and emails	7/26/2019 5:38 AM
49	ascca	7/26/2019 3:43 AM
50	RepairPal receives sponsor benefit materials and explanations of benefits/promotion/engagement.	7/26/2019 3:37 AM
51	Emails	7/26/2019 2:35 AM
52	Another shop owner	7/26/2019 2:07 AM
53	newsletter-	7/25/2019 11:43 PM
54	Other members and the portfolio I was given when I joined.	7/21/2019 12:51 PM
55	MEETINGS	7/19/2019 3:34 AM
56	NEWS LETTERS EMAIL UPDATES	7/15/2019 5:52 AM
57	email, newsletter	7/14/2019 7:08 AM
58	Call league	7/13/2019 9:27 AM
59	through news letters	7/13/2019 6:53 AM
60	From other shop owners that attended industry events that I had attended.	7/13/2019 12:19 AM
61	at the ASCCA	7/12/2019 11:18 AM
62	Attended meeting long ago	7/12/2019 10:42 AM
63	team weekends	7/12/2019 5:07 AM
64	At one of the meetings	7/12/2019 3:00 AM
65	From chapter and web site	7/12/2019 2:24 AM
66	Through my chapter	7/12/2019 2:14 AM
67	I was chapter rep back in the lat 90's and i keep up with team talk	7/10/2019 1:40 PM
68	ASSOCIATE	7/10/2019 1:18 PM
69	Meeting handout with benefits listed	7/10/2019 1:13 PM
70	chapter meetings	7/10/2019 12:47 PM
71	Hearing from our Chapter President	7/10/2019 12:43 PM
72	meetings	7/5/2019 3:40 AM
73	Reading provided communications	7/1/2019 12:17 PM
74	Another shop owner	6/29/2019 5:03 AM
75	Going to meetings. Do presentations for local students	6/28/2019 8:02 AM

2019 ASCCA Member Survey

76	Attending meetings	6/28/2019 7:22 AM
77	Trimoninc.	6/28/2019 6:07 AM
78	When I received my membership packet.	6/28/2019 5:38 AM
79	ASCCA ADVANTAGE	6/28/2019 4:54 AM
80	Chapter meetings	6/28/2019 4:50 AM
81	From local chapter and state	6/28/2019 4:11 AM
82	from the state	6/27/2019 5:37 AM
83	Chapter	6/27/2019 4:22 AM
84	GENERAL CHAPTER AND BOARD MEETINGS. TEAM TALK.	6/27/2019 4:06 AM
85	PREVIOUS EMPLOYEE	6/27/2019 3:41 AM
86	Intro email	6/27/2019 3:20 AM
87	E mail	6/27/2019 2:58 AM
88	Through Chapter meetings	6/26/2019 8:44 AM
89	Attending chapter and state meetings, newsletters	6/25/2019 7:20 AM
90	ASCCA collateral	6/25/2019 1:43 AM
91	From other members	6/24/2019 10:16 AM
92	From my employer	6/22/2019 2:21 AM
93	From members	6/20/2019 11:36 PM
94	ASC Member	6/20/2019 10:56 AM
95	Getting involved	6/20/2019 10:39 AM
96	From a member, and then being involved, the newsletter	6/20/2019 6:10 AM
97	Vendor	6/20/2019 5:54 AM
98	Attended meetings	6/20/2019 5:24 AM
99	recommended from another shop	6/20/2019 5:19 AM
100	at the meetings	6/20/2019 5:00 AM
101	I AM A BOARD MEMBER FOR CH 48. I LEARN FROM OTHERS ON TEAM TALK AS WELL.	6/20/2019 4:56 AM
102	thru all resources, Chapter, newsletter, and PARTICIPATING	6/20/2019 4:33 AM
103	from meetings	6/20/2019 4:09 AM
104	ASC-CA publications, emails, other members	6/20/2019 4:03 AM
105	pete peterson	6/20/2019 3:51 AM
106	DON'T REMEMBER	6/20/2019 3:33 AM
107	Former employer	6/20/2019 3:23 AM
108	online	6/18/2019 9:34 AM
109	newsletter	6/17/2019 6:38 AM
110	Through Team Talk	6/16/2019 1:50 PM
111	Other members back in the day when there were almost 3000 members.	6/14/2019 12:48 AM
112	BY OTHER SHOP OWNER.	6/14/2019 12:40 AM
113	Through ASCCA previous interactions	6/14/2019 12:28 AM
114	From another Ascca member	6/13/2019 12:31 PM
115	Advertising of local classes	6/13/2019 10:25 AM
116	Chapter meetings	6/13/2019 10:14 AM

2019 ASCCA Member Survey

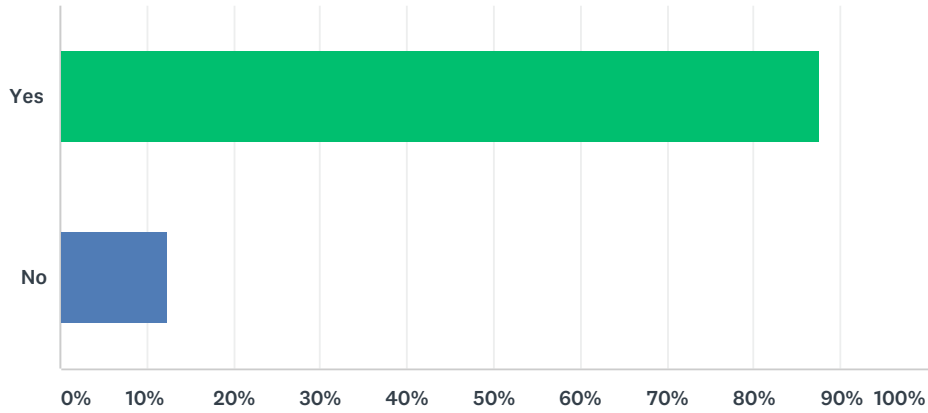
117	MY REP AND EMAILS	6/13/2019 10:13 AM
118	EMAIL & WEB SITE	6/13/2019 8:58 AM
119	Meetings	6/13/2019 8:27 AM
120	i helped create them	6/13/2019 8:19 AM
121	Chapter Meetings	6/13/2019 8:11 AM
122	From ASCCA and other members	6/13/2019 8:07 AM
123	go to meetings	6/13/2019 8:00 AM
124	When we first joined I believe someone approached my dad about saving money on our insurance.	6/13/2019 7:46 AM
125	Members pack.	6/13/2019 7:41 AM
126	Originally through my chapter. Now through the web.	6/13/2019 7:37 AM
127	I didnt learn, I do not know of member benefits.	6/13/2019 7:30 AM
128	Internet	6/13/2019 7:23 AM
129	meeting	6/13/2019 5:56 AM
130	Through all the material avialable.	6/11/2019 7:04 AM
131	Attending meetings	6/11/2019 3:47 AM
132	Chapter meetings and ASCCA email	6/10/2019 12:57 PM
133	Fellow members	6/10/2019 12:38 AM
134	Being part of the Chapter. Emails.	6/6/2019 2:01 PM
135	Email and membership packet	6/6/2019 1:46 PM
136	CHAPTER MEETINGS	6/5/2019 10:44 AM
137	long time membership	6/4/2019 9:26 AM
138	Steve Marcus SP Auto	6/4/2019 2:54 AM
139	Team Weekend	6/4/2019 12:50 AM
140	shpo owner	6/3/2019 11:43 PM
141	CHAPTER REP	6/3/2019 9:52 AM
142	Through ASCCA	6/3/2019 8:49 AM
143	ASCCA members	6/3/2019 8:36 AM
144	Chapter meetings and Team Weekends then calling associate members for my needs.	6/3/2019 8:30 AM
145	meeting	6/3/2019 8:26 AM
146	Originally through chapter. Later more aware at the state level	6/3/2019 6:08 AM
147	Insurance company	6/3/2019 5:28 AM
148	Thru Chapter meetings & ASCCA liteature	6/2/2019 12:01 AM
149	participation, emails	6/1/2019 1:52 AM
150	???? No benefits listed?	5/31/2019 2:42 PM
151	What You Need To Know	5/31/2019 11:45 AM
152	Father	5/31/2019 10:45 AM
153	email news letter	5/31/2019 8:56 AM
154	Chapter member	5/31/2019 8:39 AM
155	Email on TeamTalk and Chapter Meetings	5/31/2019 8:21 AM
156	I think it was an email? Not entirely sure of what they are to be honest	5/31/2019 8:18 AM

2019 ASCCA Member Survey

157	The chapter	5/31/2019 8:16 AM
158	From attending chapter meetings, team weekend meetings, going to legislative fly-in day and being a chapter representative	5/31/2019 8:09 AM
159	Art ratner	5/31/2019 8:05 AM
160	A 42 chapter member	5/31/2019 8:02 AM
161	A member of the chapter visited our shop multiple times.	5/31/2019 8:01 AM
162	Word of mouth.	5/31/2019 8:00 AM
163	asking questions and going to team weekends	5/31/2019 7:49 AM
164	chapter meeting	5/31/2019 7:37 AM
165	????????????????????	5/31/2019 7:36 AM
166	state fund insurance was the program we valued at this time	5/31/2019 7:34 AM
167	Through the membership	5/31/2019 7:18 AM
168	meetings	5/31/2019 7:17 AM
169	OTHER MEMBERS	5/31/2019 7:13 AM
170	Member benefit list was provided to me as well as attending meetings.	5/23/2019 10:29 AM
171	From being a member	5/18/2019 9:44 AM

Q5 Did you know as an ASCCA member you have a member benefit of up to 30 minutes per month of free legal consultation with our attorney Jack Molodanof?

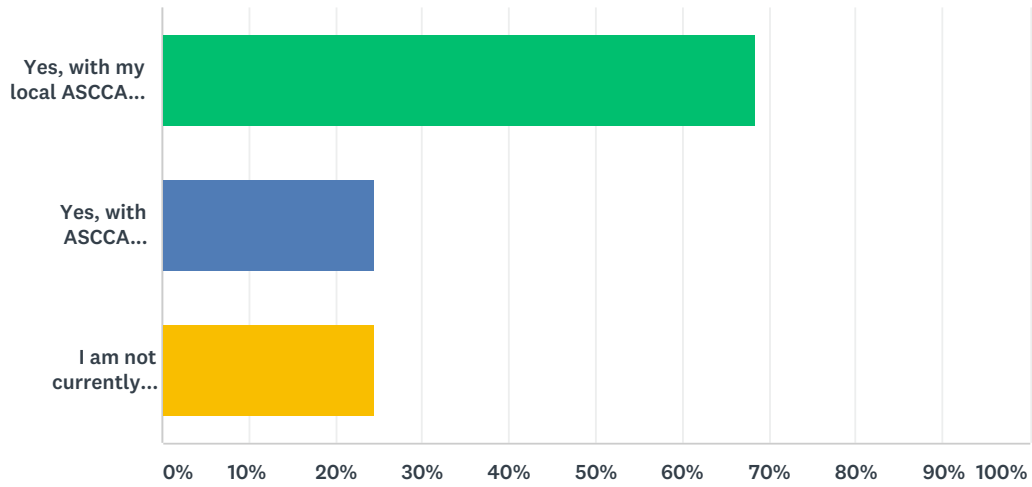
Answered: 179 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	87.71%	157
No	12.29%	22
TOTAL		179

Q6 Are you actively involved in ASCCA? (check all that apply)

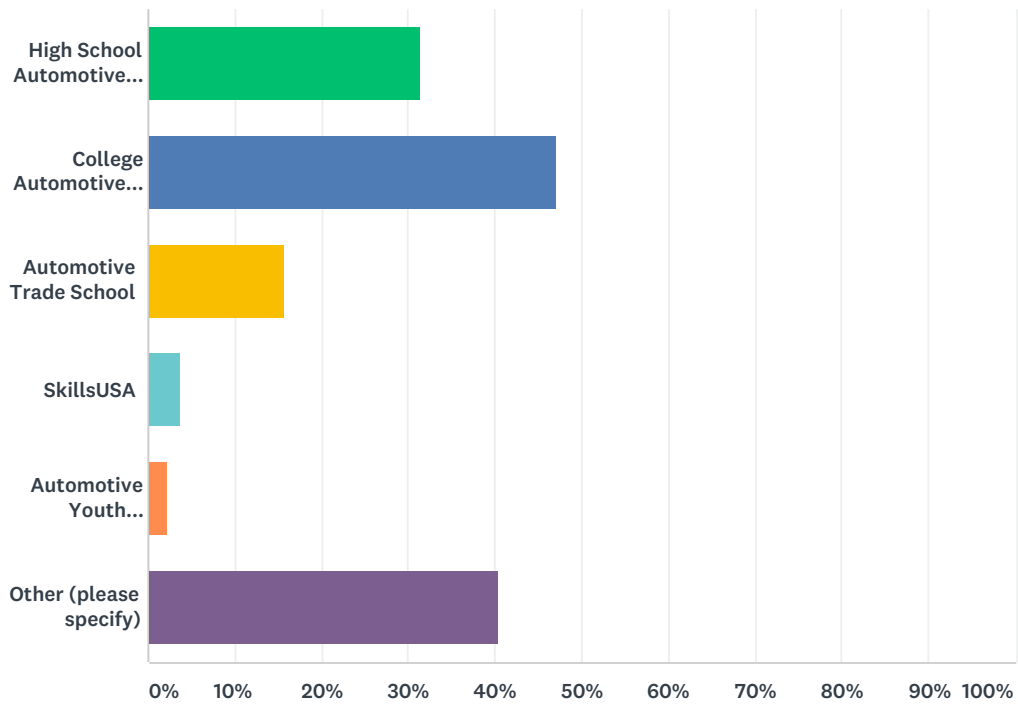
Answered: 180 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, with my local ASCCA chapter	68.33%	123
Yes, with ASCCA California, or statewide	24.44%	44
I am not currently involved	24.44%	44
Total Respondents: 180		

Q7 Do you or someone in your business serve on an educational advisory board? (check all that apply)

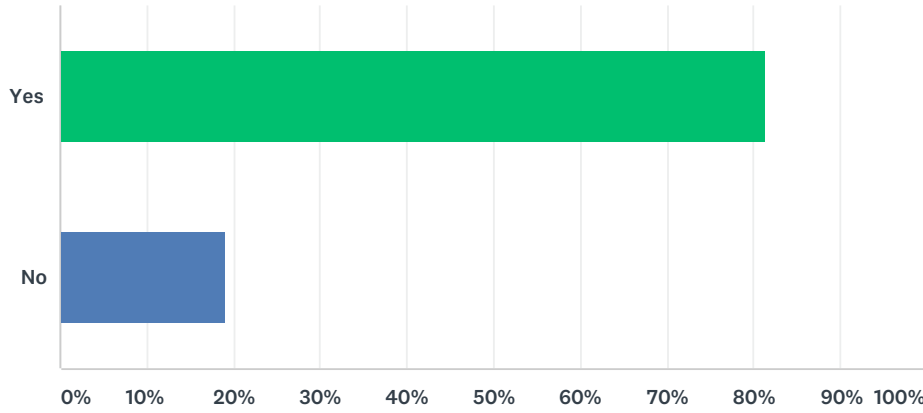
Answered: 134 Skipped: 46



ANSWER CHOICES	RESPONSES	
High School Automotive program	31.34%	42
College Automotive Program	47.01%	63
Automotive Trade School	15.67%	21
SkillsUSA	3.73%	5
Automotive Youth Educational Systems (AYES)	2.24%	3
Other (please specify)	40.30%	54
Total Respondents: 134		

Q8 Do you consider ASCCA as a resource for your educational needs?

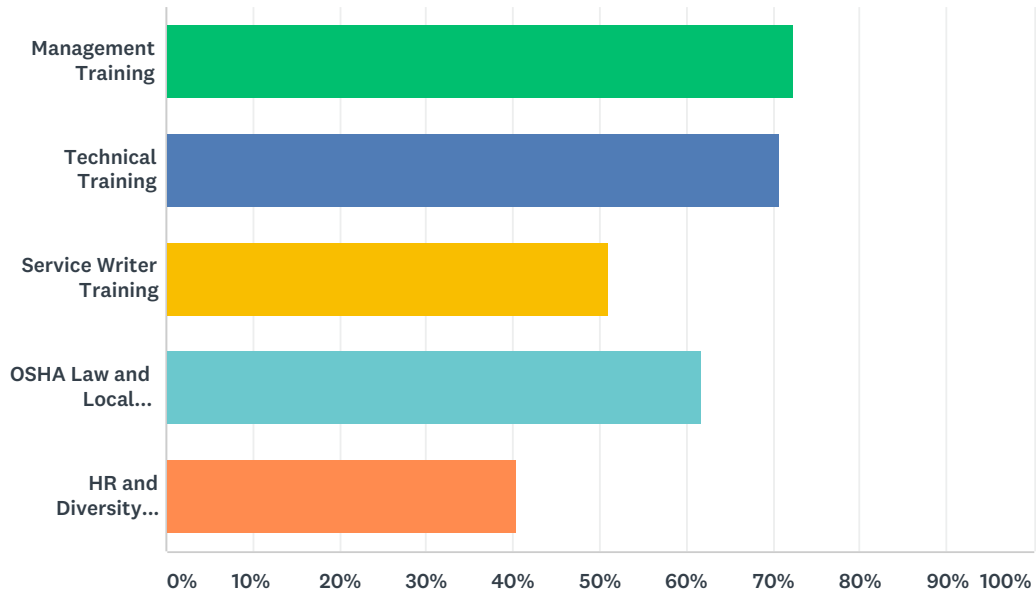
Answered: 178 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	81.46%	145
No	19.10%	34
Total Respondents: 178		

Q9 What type of training do you find the most valuable to you and your business? (Check all that apply)

Answered: 178 Skipped: 2



ANSWER CHOICES	RESPONSES	
Management Training	72.47%	129
Technical Training	70.79%	126
Service Writer Training	51.12%	91
OSHA Law and Local Regulations Training	61.80%	110
HR and Diversity Training	40.45%	72
Total Respondents: 178		

Q10 Are there any instructors that you would like to hear more from or suggest?

Answered: 119 Skipped: 61

#	RESPONSES	DATE
1	Bob greenwood, Rick white	9/1/2019 11:50 PM
2	Yes, re: Diesel,Electric and Hybrid Technologies.	8/29/2019 4:29 AM
3	Jeff Nott, Maylan from ESI and all the world pac instructors are great.	8/29/2019 2:14 AM
4	Not that we know of yet	8/29/2019 2:14 AM
5	George Menchu	8/29/2019 1:16 AM
6	No	8/28/2019 11:23 PM
7	Not necessarily	8/28/2019 8:41 AM
8	NO	8/28/2019 12:58 AM
9	I hear from most of them	8/28/2019 12:33 AM
10	ESI	8/27/2019 12:21 PM
11	there all good	8/27/2019 9:39 AM
12	Phil Fournier	8/27/2019 7:25 AM
13	N/A	8/27/2019 6:01 AM
14	Bill Has	8/26/2019 6:13 AM
15	george menchu, google partners, jenifer fitzen rock star marketing,	8/26/2019 4:09 AM
16	No	8/24/2019 5:41 AM
17	Not Really - A lot of the "consultants" are pay me for the same regurgitated Industry stuff...	8/23/2019 2:24 AM
18	No	8/13/2019 5:29 AM
19	Adam Roberson	8/9/2019 9:27 AM
20	Not at this time	8/9/2019 3:48 AM
21	no	8/9/2019 3:11 AM
22	Cecil Bullard	8/9/2019 3:10 AM
23	Bougi	8/9/2019 1:49 AM
24	they are all pretty much engaged	8/9/2019 1:46 AM
25	Steve Caruso on OBD and Permanent DTC logic and solutions	8/9/2019 1:37 AM
26	ADAS system training.	8/7/2019 2:36 AM
27	Bob Greenwood	8/5/2019 1:10 PM
28	No	7/26/2019 1:57 PM
29	More technical training	7/26/2019 5:38 AM
30	0	7/26/2019 3:43 AM
31	Not enough experience to make a judgment.	7/26/2019 3:37 AM
32	Bob Cooper of Elite	7/26/2019 2:35 AM
33	dave Crippen	7/25/2019 11:43 PM
34	Maylan Newton, Dave Fischer.	7/21/2019 12:51 PM

2019 ASCCA Member Survey

35	NA	7/15/2019 5:52 AM
36	can't think of anyone specifically.	7/14/2019 7:08 AM
37	No	7/13/2019 9:27 AM
38	No	7/13/2019 12:19 AM
39	social media instructors and developers	7/12/2019 11:18 AM
40	I don't know as of yet	7/12/2019 3:00 AM
41	No	7/12/2019 2:24 AM
42	Cecil, Maylon	7/12/2019 2:14 AM
43	Mayland esi	7/10/2019 1:40 PM
44	SPEAKER ON USING DIFFERENT TYPES OF COOLANTS	7/10/2019 1:18 PM
45	OSHA Laws and Regulations	7/10/2019 12:43 PM
46	No	7/1/2019 12:17 PM
47	Maylan Newton, Bill Haas, Donny Seyfer	6/29/2019 5:03 AM
48	When i have recommendations i speak up	6/28/2019 8:02 AM
49	None	6/28/2019 6:07 AM
50	No	6/28/2019 5:38 AM
51	Bogi Lateinar, Jeremy O'Neil, Cecil Bullard	6/28/2019 4:50 AM
52	cant say	6/28/2019 4:11 AM
53	just the best trainers	6/27/2019 5:37 AM
54	No	6/27/2019 4:22 AM
55	MIKE HINMAN-NAPA AUTO CARE INSTRUCTOR	6/27/2019 4:06 AM
56	NO	6/27/2019 3:41 AM
57	The diesel instructor Tony Salas, Maylon and Cecil	6/26/2019 8:44 AM
58	no	6/25/2019 1:43 AM
59	Yes , I would Like to have more technical training courses included with membership	6/24/2019 10:16 AM
60	No	6/22/2019 2:21 AM
61	None	6/20/2019 11:36 PM
62	I am happy with the ones we have	6/20/2019 10:39 AM
63	Yes!! Nancy Friedman, The Telephone Doctor, I think what she teaches about how we answer the phone is vital to our business, If our chapter could afford her we definitely would have her!! Also Mike Jones from Discover Leadership, amazing training on changing our culture	6/20/2019 6:10 AM
64	Phil Fournier	6/20/2019 5:54 AM
65	Cecil, Bogie	6/20/2019 5:24 AM
66	Cecil Bullard	6/20/2019 5:19 AM
67	no	6/20/2019 5:00 AM
68	MIKE HINMAN NAPA AUTO CARE INSTRUCTOR	6/20/2019 4:56 AM
69	WARREN (?) WELL KNOWN, SILVER BULLET AUTHOR	6/20/2019 4:33 AM
70	Maylan Newton	6/20/2019 4:09 AM
71	No	6/20/2019 4:03 AM
72	NO	6/20/2019 3:33 AM
73	Hearing from vehicle manufactures or ARB/SCAQMD	6/20/2019 3:23 AM

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74	OSHA, BAR	6/17/2019 6:38 AM
75	No	6/16/2019 1:50 PM
76	Bob Cooper	6/14/2019 12:48 AM
77	CECIL BOURGARD	6/14/2019 12:40 AM
78	the answer is self serving and as such not a valid question for me	6/14/2019 12:28 AM
79	Hari	6/13/2019 12:31 PM
80	We haven't met them all yet	6/13/2019 10:25 AM
81	Transition to retirement instructors.	6/13/2019 10:14 AM
82	NO	6/13/2019 8:58 AM
83	Don't know	6/13/2019 8:27 AM
84	no	6/13/2019 8:19 AM
85	No	6/13/2019 8:11 AM
86	Maylin	6/13/2019 7:46 AM
87	Cecil Bullard, Bob Cooper, Maylan Newton	6/13/2019 7:46 AM
88	No	6/13/2019 7:41 AM
89	No	6/13/2019 7:30 AM
90	None	6/13/2019 7:23 AM
91	no	6/13/2019 5:56 AM
92	Not one person(s) particularly	6/11/2019 3:47 AM
93	no	6/10/2019 12:57 PM
94	Manufactures of automobiles. What they see in the future. Management software developers.	6/6/2019 2:01 PM
95	HR	6/6/2019 1:46 PM
96	no	6/3/2019 11:43 PM
97	NO	6/3/2019 9:52 AM
98	OSHA laws	6/3/2019 8:49 AM
99	Dave Schedin from CompuTrek Gary Smith Technician Technical Trainer	6/3/2019 8:30 AM
100	no	6/3/2019 8:26 AM
101	Not now	6/3/2019 6:08 AM
102	Cecil Bullard - WorldPac business trainings	6/3/2019 5:28 AM
103	Maylan Newton is an instructor that I would like more trainings from. I have attended some training's and he knows his stuff.	6/3/2019 4:03 AM
104	No	6/2/2019 12:01 AM
105	No	5/31/2019 11:45 AM
106	It's a long story. Better live than on a survey.	5/31/2019 8:56 AM
107	No, you are doing a fine job.	5/31/2019 8:21 AM
108	Not currently	5/31/2019 8:18 AM
109	Electic cars. Interested in servicing Teslas	5/31/2019 8:16 AM
110	I always enjoy hearing Jeremy O'Neil and Maylan Newton speak, they are 2 of my favorite trainers, but it is great to hear from different trainers to be exposed to different styles because you never know what you will learn.	5/31/2019 8:09 AM
111	Advanced scoping diagnostics	5/31/2019 8:02 AM

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112	As many as you can bring. I think we can learn different ideas and perspectives from different instructors.	5/31/2019 8:01 AM
113	Several from ratchet and wrench. Contact me for further info.	5/31/2019 8:00 AM
114	Bogi and Jenifer	5/31/2019 7:49 AM
115	no	5/31/2019 7:37 AM
116	David Fischer Mylan Newton	5/31/2019 7:36 AM
117	Rena Renenbaum with Automotive Coaching & Training	5/31/2019 7:34 AM
118	no	5/31/2019 7:18 AM
119	NO	5/31/2019 7:13 AM

Q11 What other automotive or business groups do you belong to? (Associations, Industry Groups, Government, Education, ETC.)

Answered: 143 Skipped: 37

#	RESPONSES	DATE
1	Rotary	9/3/2019 6:09 AM
2	Rotary International	9/3/2019 5:25 AM
3	WORLDPAC smart group	9/1/2019 11:50 PM
4	Shop hackers and anything I can find many on Facebook	8/31/2019 10:30 PM
5	BNI, Covina Chamber	8/30/2019 2:53 AM
6	Worldpac Smart Group	8/29/2019 11:05 AM
7	None at this time.	8/29/2019 4:29 AM
8	None. We do most of our training thru the world pac programs.	8/29/2019 2:14 AM
9	AAA, Napa Auto Care, BBB,	8/29/2019 2:14 AM
10	none	8/29/2019 1:16 AM
11	None	8/28/2019 11:23 PM
12	Elite Pro Service	8/28/2019 8:41 AM
13	ASA, BNI	8/28/2019 7:43 AM
14	NFIB	8/28/2019 1:51 AM
15	ACdelco, federated, PartsPlus	8/28/2019 12:33 AM
16	Iatn. Bosch. LMIV. BAR smog. 6 other auto related Intranet services	8/27/2019 12:21 PM
17	aitn dingnostic network	8/27/2019 9:39 AM
18	BNI	8/27/2019 7:25 AM
19	ASA ,BBB, IATN , Repair Pal	8/27/2019 6:01 AM
20	Was with RLO for 13 years- AAA Advisory Board for 2 years	8/27/2019 5:52 AM
21	nan	8/26/2019 6:13 AM
22	jasper roundtable, I was involved with worlpac 20 group	8/26/2019 4:09 AM
23	None	8/24/2019 5:41 AM
24	Various community and professional groups	8/23/2019 2:24 AM
25	NFIB, ACSC	8/23/2019 2:05 AM
26	None	8/13/2019 5:29 AM
27	ASA, BNI	8/9/2019 1:04 PM
28	AERA	8/9/2019 9:27 AM
29	ASA, NASTF, ASE,	8/9/2019 8:54 AM
30	Ca Teachers CAT. New Ford Tech	8/9/2019 4:20 AM
31	ASE, Rotary, BNI, ASA	8/9/2019 3:11 AM
32	AAA	8/9/2019 3:10 AM
33	Elite	8/9/2019 1:49 AM
34	management training groups	8/9/2019 1:46 AM

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35	ASA, ICAR, PPG MVP, 20 group, ATC	8/9/2019 1:37 AM
36	IATN DIAGNOSTIC NETWORK	8/9/2019 1:16 AM
37	none	8/7/2019 2:36 AM
38	WORLDPAC smart group	8/5/2019 1:10 PM
39	ASA, iATN, Diagnostic Network, ACA,	8/3/2019 5:53 AM
40	None	7/26/2019 1:57 PM
41	Bosch service Center	7/26/2019 5:38 AM
42	caa, i-car	7/26/2019 3:43 AM
43	ASA, ACA, WIA, etc.	7/26/2019 3:37 AM
44	Asa ATRA atsg aaa ase	7/26/2019 2:35 AM
45	CAT- california automotive teachers AAA-- auto club World Pac	7/25/2019 11:43 PM
46	NFIB	7/21/2019 12:51 PM
47	NA	7/15/2019 5:52 AM
48	ASA, iATN, 20 Group, Bosch	7/14/2019 7:08 AM
49	Asa Arron stokes shop hackers	7/13/2019 9:27 AM
50	iATN, Diagnostic Network	7/13/2019 12:19 AM
51	Iforabe worldpac northern CA smart group	7/12/2019 11:18 AM
52	CITEA	7/12/2019 10:42 AM
53	AAA, Napa, Ase, Icar, Demand Force, AutoVitals	7/12/2019 3:00 AM
54	Education	7/12/2019 2:24 AM
55	ASA and ATI	7/12/2019 2:14 AM
56	ASA. PCA 356 REGISTRY NASA IMSA AAA PORSCHE CUP	7/10/2019 1:40 PM
57	NONE	7/10/2019 1:18 PM
58	Bimrs, Bosch Service Council	7/1/2019 1:07 PM
59	NASTF, ETI, SAE, MWACA, ASA	7/1/2019 12:17 PM
60	ESI	6/29/2019 5:03 AM
61	Bar	6/28/2019 8:02 AM
62	Bumper 2 bumper	6/28/2019 6:07 AM
63	California Automotive Teachers association.	6/28/2019 5:38 AM
64	MAC	6/28/2019 4:54 AM
65	Auto Club (AAA) Advisory Committee, Le Tip	6/28/2019 4:50 AM
66	Rotary	6/28/2019 4:11 AM
67	caa, csba, atra, aaa, asa, macs, nfib, chamber	6/27/2019 5:37 AM
68	ASA, AC PSC,	6/27/2019 4:22 AM
69	NAPA AUTOCARE, AAA	6/27/2019 4:06 AM
70	NONE	6/27/2019 3:41 AM
71	N/A	6/27/2019 3:20 AM
72	ASA, ATI	6/26/2019 8:44 AM
73	None	6/25/2019 1:43 AM
74	Advisory board for two local high school automotive programs	6/24/2019 10:16 AM
75	None	6/22/2019 2:21 AM

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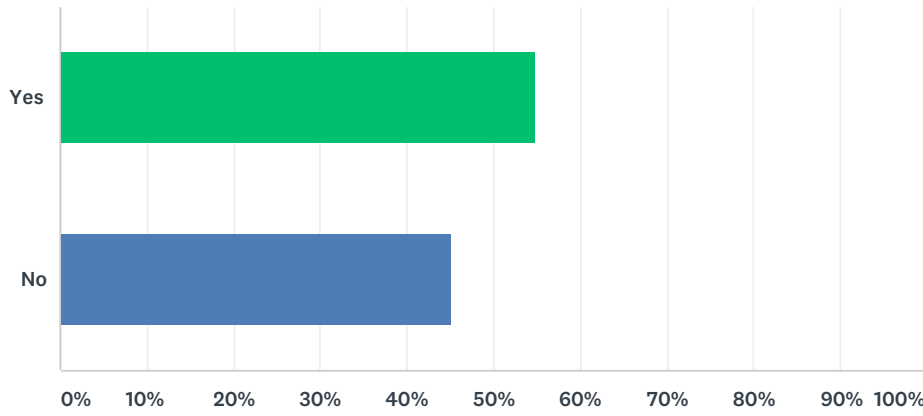
76	Rather not say	6/20/2019 11:36 PM
77	ASA, Chamber, BNI	6/20/2019 10:56 AM
78	ACDelco, Bumper to Bumper	6/20/2019 10:39 AM
79	California Autobody Assoc, Society of Collision Repair Specialists, WIN-women in the industry, CIC-Collision Industry Conference, WPO-Women Presidents Organization	6/20/2019 6:10 AM
80	Many	6/20/2019 5:54 AM
81	bmrs.org, bosch,	6/20/2019 5:24 AM
82	ASE	6/20/2019 5:19 AM
83	DIAGNOSTIC NETWORK IATN	6/20/2019 5:00 AM
84	NAPA AUTO CARE	6/20/2019 4:56 AM
85	MAC, TECH NET	6/20/2019 4:33 AM
86	LA shelby club	6/20/2019 4:09 AM
87	Bosch, iATN, 20 group	6/20/2019 4:03 AM
88	NONE	6/20/2019 3:33 AM
89	College governance	6/20/2019 3:23 AM
90	IAP20	6/17/2019 6:38 AM
91	Just online forums like iATN and Diagnostic Network. Various Facebook groups.	6/16/2019 1:50 PM
92	ASA, Chamber, Rotary, GCCC, our city GOV Group, Citrus College, Rio Hondo College, BPACE and Bonita HS	6/14/2019 12:48 AM
93	ELITTE	6/14/2019 12:40 AM
94	none	6/14/2019 12:28 AM
95	Nfib	6/13/2019 12:31 PM
96	AAA, Napa,	6/13/2019 10:25 AM
97	Bosch, Fresno Regional Workforce Investment Board, Mercedes Benz Club.	6/13/2019 10:14 AM
98	SHOP 20 GROUP	6/13/2019 10:13 AM
99	ASA	6/13/2019 8:58 AM
100	BBB, AAA, ASE	6/13/2019 8:27 AM
101	ASE, IATN, DN, AAA	6/13/2019 8:19 AM
102	ASA; BIMRS; iATN;	6/13/2019 8:11 AM
103	ASA NASTF	6/13/2019 8:07 AM
104	act group diagnostic network iatn	6/13/2019 8:00 AM
105	ASA	6/13/2019 7:46 AM
106	Jasper reman local roundtable.	6/13/2019 7:41 AM
107	None	6/13/2019 7:30 AM
108	ASE. Napa	6/13/2019 7:23 AM
109	no	6/13/2019 5:56 AM
110	ASE, BBB, GoLocal, Chambers	6/11/2019 7:04 AM
111	AERA, WTI, My own Porsche Technicians Forum, local Chamber of Commerce, ASE, BIMRS, NASTF, Autologic, Diagnostic Network, etc...	6/11/2019 3:47 AM
112	Advisory committee for two community colleges	6/10/2019 12:57 PM
113	None	6/10/2019 12:38 AM
114	ATSG, La Mesa Chamber, Cuyamacha College Advisory Board, previously ATRA.	6/6/2019 2:01 PM

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115	c of c,bbb,acsc	6/4/2019 9:26 AM
116	na	6/3/2019 11:43 PM
117	KIWANIS, IRON MEN CHURCH ORGANIZATION	6/3/2019 9:52 AM
118	None	6/3/2019 8:49 AM
119	NFIB	6/3/2019 8:36 AM
120	ASA Northwest	6/3/2019 8:30 AM
121	none	6/3/2019 8:26 AM
122	Elite Pro Service 20 Group	6/3/2019 6:08 AM
123	Chamber of Commerce	6/3/2019 5:28 AM
124	none	6/3/2019 4:03 AM
125	Chevron/Havoline Marketing Castrol Marketing	6/2/2019 12:01 AM
126	NFIB, shop owners on facebook groups, linkedin	6/1/2019 1:52 AM
127	Tire Dealers	5/31/2019 11:45 AM
128	ASA, ICAR, PPG MVP, 20 Groups, multiple email news feeds.	5/31/2019 8:56 AM
129	NFIB	5/31/2019 8:39 AM
130	ASA; BIMRS	5/31/2019 8:21 AM
131	None at this time	5/31/2019 8:18 AM
132	Technet	5/31/2019 8:16 AM
133	We are not a part of any other business or automotive groups	5/31/2019 8:09 AM
134	Shop fix acadamy	5/31/2019 8:05 AM
135	None	5/31/2019 8:02 AM
136	None	5/31/2019 8:01 AM
137	Jasper reman local round table. Meeting every month for 2 years with 5-6 members everytime (closed group of 6)	5/31/2019 8:00 AM
138	sub committee for fresno unified CTE, jasper roundtable, did belong to wroldpac 20 group recently left.	5/31/2019 7:49 AM
139	ASA	5/31/2019 7:37 AM
140	none	5/31/2019 7:36 AM
141	SAE, Monterey Peninsula College, ACT	5/31/2019 7:34 AM
142	none	5/31/2019 7:18 AM
143	ASA, AAA, NAPA Auto Care	5/23/2019 10:29 AM

Q12 Would you work on a car with a customer complaint about the lane keeping assist system?

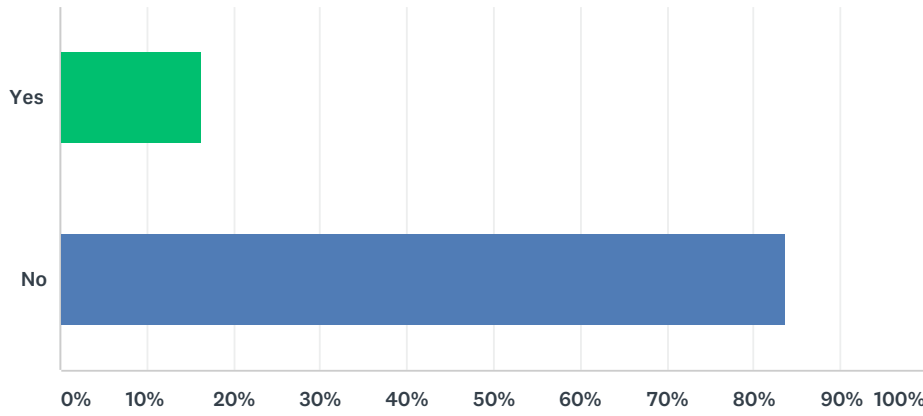
Answered: 175 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	54.86%	96
No	45.14%	79
TOTAL		175

Q13 Are you equipped and trained to service Advanced Driver Assistance Systems? (ADAS)

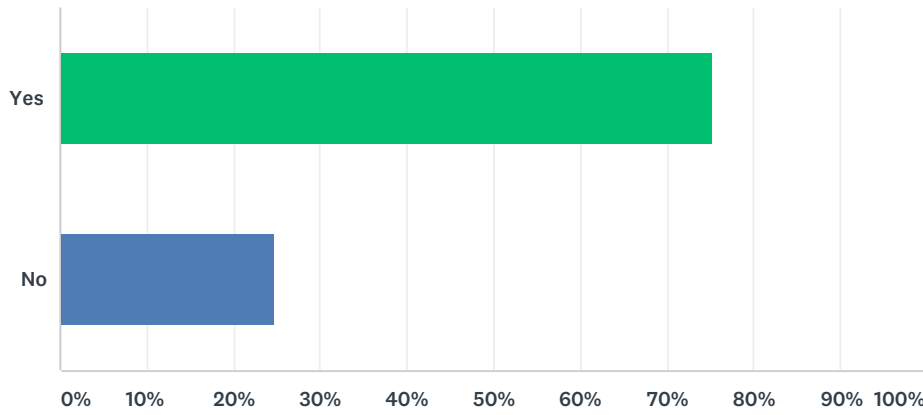
Answered: 178 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	16.29%	29
No	83.71%	149
TOTAL		178

Q14 Do you want to service ADAS equipped vehicles?

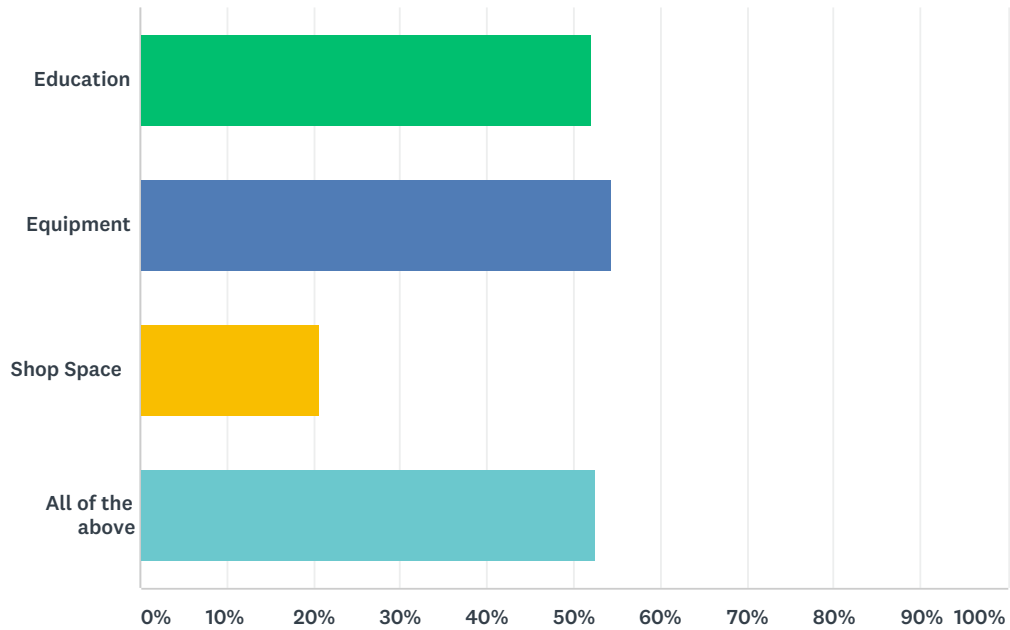
Answered: 174 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	75.29%	131
No	24.71%	43
TOTAL		174

Q15 What do you need to work on ADAS equipped vehicles?

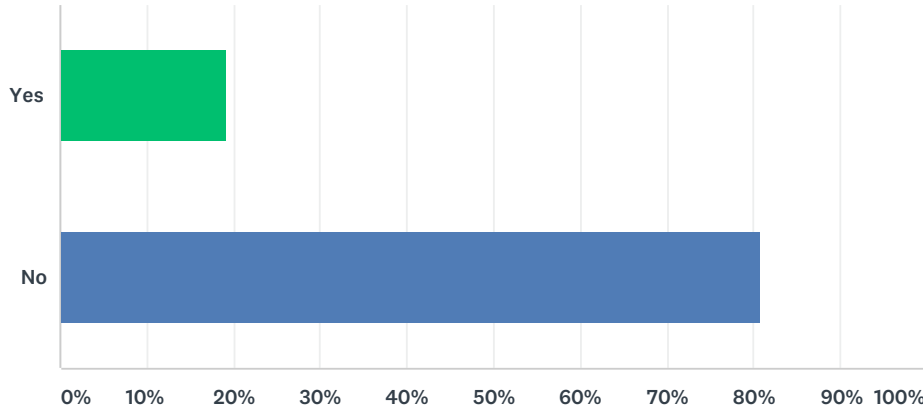
Answered: 173 Skipped: 7



ANSWER CHOICES	RESPONSES
Education	52.02% 90
Equipment	54.34% 94
Shop Space	20.81% 36
All of the above	52.60% 91
Total Respondents: 173	

Q16 Is your shop registered with NASTF as a Vehicle Security Professional (VSP) using for SDRM 2.0?

Answered: 176 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	19.32%	34
No	80.68%	142
TOTAL		176

Q17 Have you experienced any difficulty using SDRM 2.0?

Answered: 111 Skipped: 69

#	RESPONSES	DATE
1	We will sign up again next month	9/3/2019 5:25 AM
2	No	9/1/2019 11:50 PM
3	N/A	8/29/2019 4:29 AM
4	yes, there was a learning curve, and tech support seemed non-existent when it first launched.	8/29/2019 2:14 AM
5	No	8/29/2019 2:14 AM
6	N/A	8/29/2019 1:16 AM
7	No	8/28/2019 11:23 PM
8	We have just completed registration	8/28/2019 8:41 AM
9	no	8/28/2019 12:33 AM
10	No	8/27/2019 12:21 PM
11	no	8/27/2019 9:39 AM
12	x	8/27/2019 7:25 AM
13	N/A	8/27/2019 6:01 AM
14	N/A	8/23/2019 2:24 AM
15	NA	8/23/2019 2:05 AM
16	No	8/13/2019 5:29 AM
17	Yes. Now I need a lock smith lic.	8/9/2019 9:27 AM
18	No	8/9/2019 8:54 AM
19	no	8/9/2019 3:48 AM
20	no	8/9/2019 3:11 AM
21	dont know	8/9/2019 3:10 AM
22	didn't use it	8/9/2019 1:49 AM
23	no	8/9/2019 1:46 AM
24	no	8/9/2019 1:37 AM
25	I have been dragging my but to get on board. I really need to be signed up It is causing me problems not having it.	8/7/2019 2:36 AM
26	Yes	8/5/2019 1:10 PM
27	Yes	8/3/2019 5:53 AM
28	N/A	7/26/2019 1:57 PM
29	?	7/26/2019 3:43 AM
30	NA	7/26/2019 3:37 AM
31	N	7/26/2019 2:35 AM
32	Yes	7/25/2019 11:43 PM
33	I don' t use it.	7/21/2019 12:51 PM
34	N O	7/13/2019 9:27 AM

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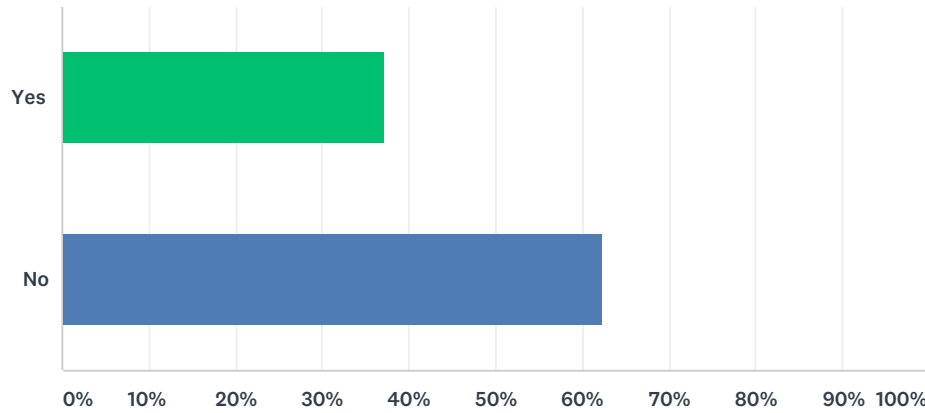
35	Not Applicable	7/13/2019 12:19 AM
36	n/a	7/12/2019 11:18 AM
37	yes	7/12/2019 3:00 AM
38	N/A	7/12/2019 2:24 AM
39	N/A	7/12/2019 2:14 AM
40	N/A	7/10/2019 1:18 PM
41	no experience with it	7/10/2019 12:47 PM
42	No	7/1/2019 1:07 PM
43	Yes	7/1/2019 12:17 PM
44	None	6/28/2019 6:07 AM
45	No	6/28/2019 5:38 AM
46	no	6/28/2019 4:11 AM
47	no	6/27/2019 5:37 AM
48	Not applicable	6/27/2019 4:22 AM
49	N/A	6/27/2019 4:06 AM
50	NO	6/27/2019 3:41 AM
51	N/A	6/27/2019 3:20 AM
52	n	6/25/2019 1:43 AM
53	No experience	6/22/2019 2:21 AM
54	No	6/20/2019 11:36 PM
55	n/a	6/20/2019 10:39 AM
56	not known	6/20/2019 6:10 AM
57	no	6/20/2019 5:54 AM
58	Have not used it since it switched to SDRM 2.0	6/20/2019 5:24 AM
59	N/A	6/20/2019 5:00 AM
60	N/A	6/20/2019 4:56 AM
61	Dont know what that is	6/20/2019 4:09 AM
62	N/A	6/20/2019 4:03 AM
63	NA	6/20/2019 3:33 AM
64	N/A	6/20/2019 3:23 AM
65	not yet	6/18/2019 9:34 AM
66	no	6/17/2019 6:38 AM
67	No	6/14/2019 12:48 AM
68	I NEVER USED IT	6/14/2019 12:40 AM
69	Not applicable	6/14/2019 12:28 AM
70	yes	6/13/2019 10:25 AM
71	Yes. Very cumbersome	6/13/2019 10:14 AM
72	NA	6/13/2019 8:58 AM
73	NA	6/13/2019 8:27 AM
74	no	6/13/2019 8:19 AM
75	N/A	6/13/2019 8:11 AM

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76	NO	6/13/2019 8:07 AM
77	I was able to merge over to SDRM 2.0 with a lot of difficulty. Our technician who is a sub-account of ours was not able. He tried contacting NASTF but no response. It was a pretty disappointing mess to say the least. When it comes time to use my LSID I guess I'll find out if it's even valid.	6/13/2019 7:46 AM
78	N/A	6/13/2019 7:41 AM
79	???? Don't know what it is	6/13/2019 7:30 AM
80	Yes but fixed	6/13/2019 7:23 AM
81	no	6/13/2019 5:56 AM
82	no	6/11/2019 7:04 AM
83	Some, with website interaction	6/11/2019 3:47 AM
84	no	6/10/2019 12:57 PM
85	Never used	6/4/2019 2:54 AM
86	na	6/3/2019 11:43 PM
87	NO	6/3/2019 9:52 AM
88	n/a	6/3/2019 8:49 AM
89	N/A	6/3/2019 8:30 AM
90	no	6/3/2019 8:26 AM
91	NO	6/3/2019 6:13 AM
92	n/a	6/3/2019 6:08 AM
93	no	6/3/2019 5:28 AM
94	N/A	6/2/2019 12:01 AM
95	NA	6/1/2019 1:52 AM
96	No	5/31/2019 11:45 AM
97	We were registered and have not updated to 2.0	5/31/2019 8:56 AM
98	No	5/31/2019 8:21 AM
99	NA	5/31/2019 8:18 AM
100	What is it?	5/31/2019 8:16 AM
101	We have not used it yet and still need to get signed up	5/31/2019 8:09 AM
102	?	5/31/2019 8:05 AM
103	N/a	5/31/2019 8:02 AM
104	n/a	5/31/2019 8:01 AM
105	NA	5/31/2019 8:00 AM
106	haven't done work like that yet	5/31/2019 7:49 AM
107	no	5/31/2019 7:36 AM
108	yes	5/31/2019 7:34 AM
109	n/a	5/31/2019 7:18 AM
110	NO	5/31/2019 7:13 AM
111	NO	5/23/2019 10:29 AM

Q18 Have you experienced any gaps in access to vehicle repair information?

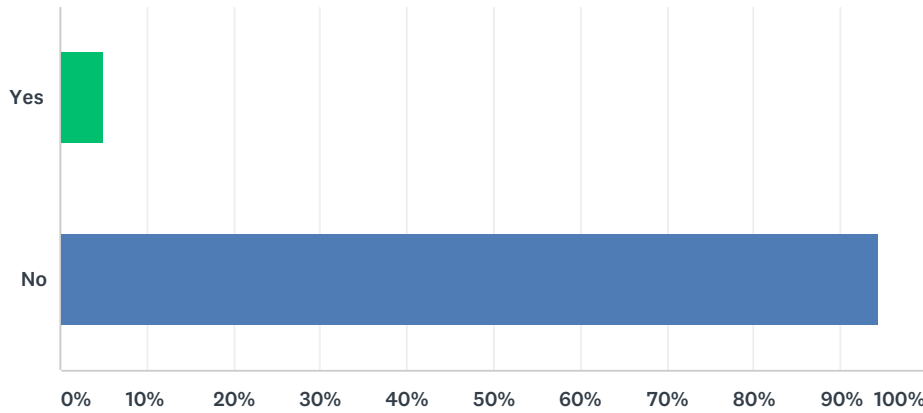
Answered: 175 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	37.14%	65
No	62.29%	109
TOTAL		175

Q19 Have you ever filed a Service Information Request (SIR) with NASTF for missing vehicle repair information?

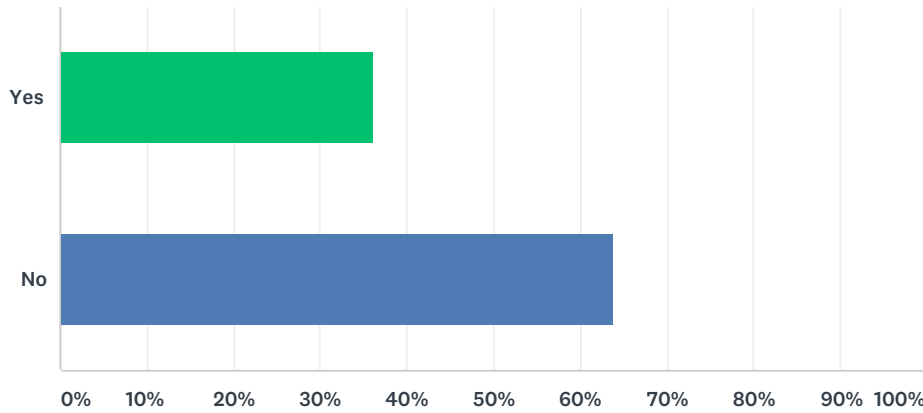
Answered: 178 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	5.06%	9
No	94.38%	168
TOTAL		178

Q20 Have you read an ASCCA Connected Car Committee digest or visited the Connected Car Committee web page on the ASCCA web site?

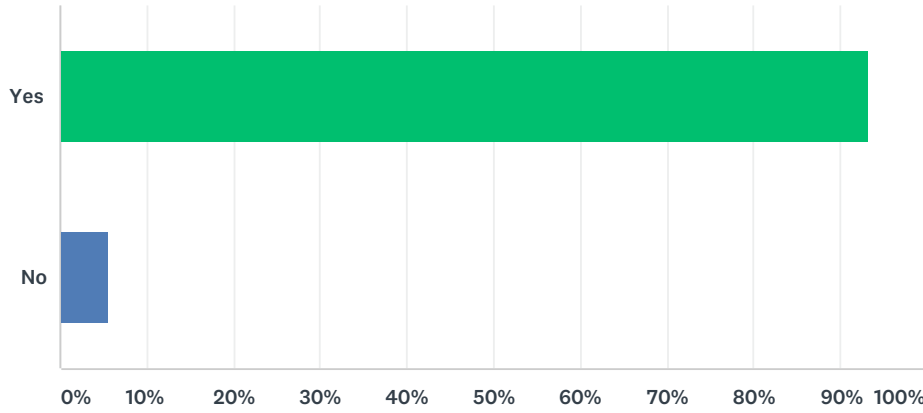
Answered: 180 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	36.11%	65
No	63.89%	115
TOTAL		180

Q21 Does your shop have a Wi-Fi network?

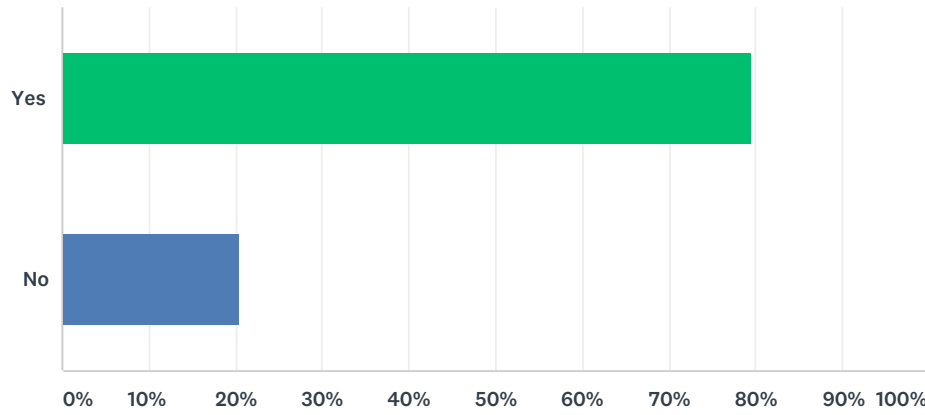
Answered: 177 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	93.22%	165
No	5.65%	10
TOTAL		177

Q22 Do you have a guest Wi-Fi network for your customers?

Answered: 176 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	79.55%	140
No	20.45%	36
TOTAL		176

Q23 What is your shop internet speed?

Answered: 137 Skipped: 43

ANSWER CHOICES	RESPONSES	
Upload Speed?	100.00%	137
Download Speed?	91.24%	125

#	UPLOAD SPEED?	DATE
1	?	9/3/2019 6:09 AM
2	3.93 Mbps	9/3/2019 5:25 AM
3	Cable	9/1/2019 11:50 PM
4	5	8/31/2019 10:30 PM
5	not sure	8/29/2019 11:05 AM
6	N/A	8/29/2019 4:29 AM
7	23	8/29/2019 3:06 AM
8	11.3	8/29/2019 2:14 AM
9	243 mbps	8/29/2019 2:14 AM
10	NA	8/28/2019 11:23 PM
11	18	8/28/2019 7:43 AM
12	?	8/28/2019 12:33 AM
13	280	8/27/2019 12:21 PM
14	30 mbps	8/27/2019 10:40 AM
15	100	8/27/2019 9:39 AM
16	100	8/27/2019 7:25 AM
17	?	8/27/2019 6:01 AM
18	don't know	8/26/2019 4:09 AM
19	?	8/24/2019 5:41 AM
20	50MB	8/23/2019 2:24 AM
21	10	8/23/2019 2:05 AM
22	n/a	8/13/2019 5:29 AM
23	20MBS	8/9/2019 1:04 PM
24	7	8/9/2019 9:27 AM
25	39 Mbps	8/9/2019 8:54 AM
26	11.4 Mbps	8/9/2019 3:48 AM
27	unknown	8/9/2019 3:11 AM
28	?	8/9/2019 3:10 AM
29	8.9	8/9/2019 1:49 AM
30	300 Mbps	8/9/2019 1:46 AM
31	75	8/9/2019 1:37 AM

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32	20	8/9/2019 1:26 AM
33	100	8/9/2019 1:16 AM
34	dont know	8/7/2019 2:36 AM
35	10.49	7/30/2019 12:56 PM
36	fast	7/26/2019 1:57 PM
37	22	7/26/2019 5:38 AM
38	?	7/26/2019 3:43 AM
39	NA	7/26/2019 3:37 AM
40	5	7/26/2019 2:35 AM
41	u-verse -not sure	7/25/2019 11:43 PM
42	25mbs	7/14/2019 7:08 AM
43	800	7/13/2019 9:27 AM
44	not sure	7/13/2019 6:53 AM
45	70 Mbps though Wifi	7/13/2019 12:19 AM
46	not sure	7/12/2019 11:18 AM
47	not sure, but fast	7/12/2019 10:42 AM
48	3.38	7/12/2019 5:07 AM
49	243 mbps	7/12/2019 3:00 AM
50	20M	7/12/2019 2:24 AM
51	10mbps	7/12/2019 2:14 AM
52	179.8	7/10/2019 1:40 PM
53	15	7/10/2019 1:18 PM
54	20	7/10/2019 12:58 PM
55	21	7/1/2019 12:17 PM
56	?	6/29/2019 5:03 AM
57	Na	6/28/2019 6:07 AM
58	I don't know	6/28/2019 5:38 AM
59	200MPS (?)	6/28/2019 4:54 AM
60	17.8 mbps	6/28/2019 4:50 AM
61	not sure	6/28/2019 4:11 AM
62	20	6/27/2019 5:37 AM
63	fast enough	6/27/2019 4:22 AM
64	20	6/27/2019 4:06 AM
65	NOT SURE	6/27/2019 3:41 AM
66	10mbps	6/26/2019 8:44 AM
67	10mbs	6/25/2019 7:20 AM
68	unk	6/25/2019 1:43 AM
69	Don't know	6/22/2019 2:21 AM
70	Not sure	6/20/2019 11:36 PM
71	18	6/20/2019 10:56 AM
72	?	6/20/2019 10:39 AM

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73	do not know	6/20/2019 6:10 AM
74	300	6/20/2019 5:54 AM
75	15	6/20/2019 5:24 AM
76	72 Mbps	6/20/2019 5:19 AM
77	100	6/20/2019 5:00 AM
78	100	6/20/2019 4:56 AM
79	200MPS (?)	6/20/2019 4:33 AM
80	dont no	6/20/2019 4:09 AM
81	12 mbps	6/20/2019 4:03 AM
82	100 mbps	6/20/2019 3:51 AM
83	10	6/20/2019 3:33 AM
84	100	6/20/2019 3:23 AM
85	20	6/18/2019 9:34 AM
86	30 megabites	6/17/2019 6:38 AM
87	13 megabits per second	6/16/2019 1:50 PM
88	8.9	6/14/2019 12:40 AM
89	N/A	6/14/2019 12:28 AM
90	Don't know	6/13/2019 12:31 PM
91	243 mbps	6/13/2019 10:25 AM
92	n/a	6/13/2019 10:14 AM
93	1500	6/13/2019 10:13 AM
94	20	6/13/2019 8:58 AM
95	?	6/13/2019 8:27 AM
96	slow	6/13/2019 8:19 AM
97	6 MBPS	6/13/2019 8:11 AM
98	6 MBPS	6/13/2019 8:07 AM
99	dont know	6/13/2019 8:00 AM
100	NA	6/13/2019 7:41 AM
101	25	6/13/2019 7:30 AM
102	100	6/13/2019 7:23 AM
103	i dont	6/13/2019 5:56 AM
104	20MB	6/11/2019 7:04 AM
105	9.11	6/11/2019 3:47 AM
106	50mbps	6/10/2019 12:57 PM
107	10mbps	6/10/2019 12:38 AM
108	Not sure	6/6/2019 2:01 PM
109	100m	6/6/2019 1:46 PM
110	sufficient	6/4/2019 9:26 AM
111	.082mbps	6/4/2019 2:54 AM
112	100 gps	6/4/2019 12:50 AM
113	DON'T KNOW	6/3/2019 9:52 AM

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114	100mb	6/3/2019 8:49 AM
115	100	6/3/2019 8:30 AM
116	15	6/3/2019 8:26 AM
117	7	6/3/2019 6:13 AM
118	20	6/3/2019 6:08 AM
119	31.78 mbts	6/3/2019 5:28 AM
120	.16	6/3/2019 4:03 AM
121	10	6/1/2019 1:52 AM
122	23.52	5/31/2019 11:45 AM
123	5g FiOS	5/31/2019 8:56 AM
124	6 MBPS	5/31/2019 8:21 AM
125	NA	5/31/2019 8:18 AM
126	idk	5/31/2019 8:16 AM
127	3Mbs	5/31/2019 8:09 AM
128	All of them	5/31/2019 8:05 AM
129	15	5/31/2019 8:02 AM
130	7.08	5/31/2019 8:01 AM
131	NA	5/31/2019 8:00 AM
132	20	5/31/2019 7:49 AM
133	25	5/31/2019 7:37 AM
134	5.	5/31/2019 7:36 AM
135	?	5/31/2019 7:34 AM
136	not sure	5/31/2019 7:18 AM
137	100	5/31/2019 7:13 AM
#	DOWNLOAD SPEED?	DATE
1	?	9/3/2019 6:09 AM
2	31.9 Mbps	9/3/2019 5:25 AM
3	Cable Comcast	9/1/2019 11:50 PM
4	40	8/31/2019 10:30 PM
5	N/A	8/29/2019 4:29 AM
6	109	8/29/2019 3:06 AM
7	88.8	8/29/2019 2:14 AM
8	260 mbps	8/29/2019 2:14 AM
9	NA	8/28/2019 11:23 PM
10	45	8/28/2019 7:43 AM
11	?	8/28/2019 12:33 AM
12	400+	8/27/2019 12:21 PM
13	11 mbps	8/27/2019 10:40 AM
14	100	8/27/2019 7:25 AM
15	?	8/27/2019 6:01 AM
16	don't know	8/26/2019 4:09 AM

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17	?	8/24/2019 5:41 AM
18	200MB	8/23/2019 2:24 AM
19	50	8/23/2019 2:05 AM
20	n/a	8/13/2019 5:29 AM
21	45MBS	8/9/2019 1:04 PM
22	31	8/9/2019 9:27 AM
23	9 Mbps	8/9/2019 8:54 AM
24	116.5 Mbps	8/9/2019 3:48 AM
25	unknown	8/9/2019 3:11 AM
26	?	8/9/2019 3:10 AM
27	75	8/9/2019 1:49 AM
28	300 Mbps	8/9/2019 1:46 AM
29	75	8/9/2019 1:37 AM
30	100	8/9/2019 1:26 AM
31	100	8/9/2019 1:16 AM
32	dont know	8/7/2019 2:36 AM
33	52.70	7/30/2019 12:56 PM
34	fast	7/26/2019 1:57 PM
35	220	7/26/2019 5:38 AM
36	?	7/26/2019 3:43 AM
37	NA	7/26/2019 3:37 AM
38	70	7/26/2019 2:35 AM
39	uverse-- not sre	7/25/2019 11:43 PM
40	100mbs	7/14/2019 7:08 AM
41	20g	7/13/2019 9:27 AM
42	12 Mbps though Wifi	7/13/2019 12:19 AM
43	not sure, but fast	7/12/2019 10:42 AM
44	1.5	7/12/2019 5:07 AM
45	260 mbps	7/12/2019 3:00 AM
46	20M	7/12/2019 2:24 AM
47	2.5 mbps	7/12/2019 2:14 AM
48	23.2	7/10/2019 1:40 PM
49	30	7/10/2019 1:18 PM
50	80	7/10/2019 12:58 PM
51	35	7/1/2019 12:17 PM
52	?	6/29/2019 5:03 AM
53	I don't know	6/28/2019 5:38 AM
54	560 mbps	6/28/2019 4:50 AM
55	not sure	6/28/2019 4:11 AM
56	20	6/27/2019 5:37 AM
57	fast enough	6/27/2019 4:22 AM

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58	100	6/27/2019 4:06 AM
59	NA	6/27/2019 3:41 AM
60	2.5 mbps	6/26/2019 8:44 AM
61	100mbs	6/25/2019 7:20 AM
62	unk	6/25/2019 1:43 AM
63	Don't know	6/22/2019 2:21 AM
64	Not sure	6/20/2019 11:36 PM
65	45	6/20/2019 10:56 AM
66	?	6/20/2019 10:39 AM
67	do not know	6/20/2019 6:10 AM
68	100	6/20/2019 5:54 AM
69	100	6/20/2019 5:24 AM
70	20 Mbps	6/20/2019 5:19 AM
71	15	6/20/2019 4:56 AM
72	200 MPS(?)	6/20/2019 4:33 AM
73	80 mbps	6/20/2019 4:03 AM
74	200mbps	6/20/2019 3:51 AM
75	180	6/20/2019 3:33 AM
76	100	6/20/2019 3:23 AM
77	200	6/18/2019 9:34 AM
78	450	6/17/2019 6:38 AM
79	65 megabits per second	6/16/2019 1:50 PM
80	75	6/14/2019 12:40 AM
81	N/A	6/14/2019 12:28 AM
82	Don't know	6/13/2019 12:31 PM
83	260 mbps	6/13/2019 10:25 AM
84	2500	6/13/2019 10:13 AM
85	80	6/13/2019 8:58 AM
86	?	6/13/2019 8:27 AM
87	slow	6/13/2019 8:19 AM
88	30 MBPS	6/13/2019 8:11 AM
89	30 MBPS	6/13/2019 8:07 AM
90	dont know	6/13/2019 8:00 AM
91	NA	6/13/2019 7:41 AM
92	100	6/13/2019 7:30 AM
93	4	6/13/2019 7:23 AM
94	60MB	6/11/2019 7:04 AM
95	7.01	6/11/2019 3:47 AM
96	50mbps	6/10/2019 12:57 PM
97	50mbps	6/10/2019 12:38 AM
98	Not sure	6/6/2019 2:01 PM

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99	25m	6/6/2019 1:46 PM
100	sufficient	6/4/2019 9:26 AM
101	16.46mbps	6/4/2019 2:54 AM
102	1000 gps	6/4/2019 12:50 AM
103	100mb	6/3/2019 8:49 AM
104	12	6/3/2019 8:30 AM
105	20	6/3/2019 8:26 AM
106	100	6/3/2019 6:13 AM
107	93	6/3/2019 6:08 AM
108	11.69	6/3/2019 5:28 AM
109	30	6/3/2019 4:03 AM
110	50	6/1/2019 1:52 AM
111	426.98	5/31/2019 11:45 AM
112	5g FiOS	5/31/2019 8:56 AM
113	30 MBPS	5/31/2019 8:21 AM
114	NA	5/31/2019 8:18 AM
115	idk	5/31/2019 8:16 AM
116	10Mbs	5/31/2019 8:09 AM
117	All of them	5/31/2019 8:05 AM
118	75	5/31/2019 8:02 AM
119	80.42	5/31/2019 8:01 AM
120	NA	5/31/2019 8:00 AM
121	50	5/31/2019 7:49 AM
122	100	5/31/2019 7:37 AM
123	25.	5/31/2019 7:36 AM
124	?	5/31/2019 7:34 AM
125	100	5/31/2019 7:13 AM

Q24 How many employees does your business employ?

Answered: 173 Skipped: 7

ANSWER CHOICES	RESPONSES	
Women	82.08%	142
Men	97.69%	169

#	WOMEN	DATE
1	0	9/3/2019 6:09 AM
2	0	9/3/2019 5:25 AM
3	2	9/1/2019 11:50 PM
4	1	8/31/2019 10:30 PM
5	2	8/29/2019 11:05 AM
6	2	8/29/2019 4:29 AM
7	1	8/29/2019 3:06 AM
8	3	8/29/2019 2:14 AM
9	2	8/29/2019 2:14 AM
10	NA	8/28/2019 11:23 PM
11	1	8/28/2019 8:41 AM
12	2	8/28/2019 7:43 AM
13	1	8/28/2019 12:58 AM
14	2	8/28/2019 12:33 AM
15	2	8/27/2019 12:21 PM
16	2	8/27/2019 9:39 AM
17	3	8/27/2019 7:25 AM
18	2	8/27/2019 5:52 AM
19	0	8/26/2019 4:09 AM
20	1	8/24/2019 5:41 AM
21	7	8/23/2019 2:24 AM
22	0	8/23/2019 2:05 AM
23	6	8/23/2019 1:56 AM
24	6	8/23/2019 1:56 AM
25	2	8/9/2019 1:04 PM
26	1	8/9/2019 9:27 AM
27	1	8/9/2019 8:54 AM
28	1	8/9/2019 3:48 AM
29	1	8/9/2019 3:11 AM
30	3	8/9/2019 3:10 AM
31	0	8/9/2019 1:49 AM

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32	2	8/9/2019 1:46 AM
33	12	8/9/2019 1:37 AM
34	2	8/9/2019 1:16 AM
35	1	8/7/2019 2:36 AM
36	1	8/5/2019 1:10 PM
37	3	8/3/2019 5:53 AM
38	0	7/30/2019 12:56 PM
39	2	7/26/2019 1:57 PM
40	5	7/26/2019 9:46 AM
41	1	7/26/2019 5:38 AM
42	2	7/26/2019 3:43 AM
43	NA	7/26/2019 3:37 AM
44	1	7/26/2019 2:35 AM
45	2	7/26/2019 2:07 AM
46	2	7/25/2019 11:43 PM
47	1	7/15/2019 5:52 AM
48	1	7/14/2019 7:08 AM
49	1	7/13/2019 9:27 AM
50	1	7/13/2019 6:53 AM
51	2	7/12/2019 11:18 AM
52	1	7/12/2019 5:07 AM
53	2	7/12/2019 3:00 AM
54	3	7/12/2019 2:24 AM
55	2	7/10/2019 1:40 PM
56	5	7/10/2019 1:18 PM
57	1	7/10/2019 1:13 PM
58	3	7/10/2019 12:58 PM
59	0	7/10/2019 12:47 PM
60	2	7/1/2019 1:07 PM
61	3	7/1/2019 12:17 PM
62	1	6/29/2019 5:03 AM
63	Na	6/28/2019 6:07 AM
64	N/A	6/28/2019 5:38 AM
65	5	6/28/2019 4:11 AM
66	3	6/27/2019 5:37 AM
67	0	6/27/2019 4:22 AM
68	1	6/27/2019 4:06 AM
69	3	6/27/2019 3:41 AM
70	3	6/27/2019 3:20 AM
71	3	6/27/2019 2:58 AM
72	1	6/25/2019 7:20 AM

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73	1	6/25/2019 1:43 AM
74	I work for a college	6/22/2019 2:21 AM
75	0	6/20/2019 11:36 PM
76	2	6/20/2019 10:56 AM
77	2	6/20/2019 10:39 AM
78	2	6/20/2019 6:10 AM
79	2	6/20/2019 5:54 AM
80	1	6/20/2019 5:24 AM
81	1	6/20/2019 5:19 AM
82	2	6/20/2019 5:00 AM
83	1	6/20/2019 4:56 AM
84	1	6/20/2019 4:03 AM
85	5	6/20/2019 3:51 AM
86	I work at a college - 1 auto faculty woman	6/20/2019 3:23 AM
87	0	6/18/2019 9:34 AM
88	1	6/17/2019 6:38 AM
89	1	6/14/2019 12:48 AM
90	0	6/14/2019 12:40 AM
91	1	6/14/2019 12:28 AM
92	2	6/13/2019 10:25 AM
93	1	6/13/2019 10:14 AM
94	1	6/13/2019 10:13 AM
95	0	6/13/2019 8:58 AM
96	1	6/13/2019 8:27 AM
97	2	6/13/2019 8:11 AM
98	0	6/13/2019 8:07 AM
99	2	6/13/2019 8:00 AM
100	0	6/13/2019 7:46 AM
101	4	6/13/2019 7:46 AM
102	1	6/13/2019 7:41 AM
103	4	6/13/2019 7:37 AM
104	0	6/13/2019 7:30 AM
105	1	6/13/2019 7:23 AM
106	0	6/13/2019 5:56 AM
107	2	6/11/2019 9:14 AM
108	6	6/11/2019 7:04 AM
109	2	6/11/2019 3:47 AM
110	1	6/10/2019 12:57 PM
111	0	6/10/2019 12:38 AM
112	1	6/6/2019 2:01 PM
113	2	6/4/2019 9:26 AM

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114	1	6/4/2019 2:54 AM
115	1	6/4/2019 12:50 AM
116	1	6/3/2019 9:52 AM
117	0	6/3/2019 8:36 AM
118	2	6/3/2019 8:26 AM
119	1	6/3/2019 6:13 AM
120	1	6/3/2019 6:08 AM
121	0	6/3/2019 5:28 AM
122	1	6/3/2019 4:03 AM
123	450 ?	6/2/2019 12:01 AM
124	0	6/1/2019 1:52 AM
125	2	5/31/2019 2:42 PM
126	2	5/31/2019 11:45 AM
127	2	5/31/2019 10:45 AM
128	12	5/31/2019 8:56 AM
129	1	5/31/2019 8:39 AM
130	2	5/31/2019 8:21 AM
131	0	5/31/2019 8:16 AM
132	0	5/31/2019 8:09 AM
133	2	5/31/2019 8:05 AM
134	0	5/31/2019 8:02 AM
135	1	5/31/2019 8:01 AM
136	1	5/31/2019 8:00 AM
137	0	5/31/2019 7:37 AM
138	2	5/31/2019 7:36 AM
139	2	5/31/2019 7:34 AM
140	1	5/31/2019 7:13 AM
141	1	5/23/2019 10:29 AM
142	1	5/18/2019 9:44 AM
#	MEN	DATE
1	5	9/3/2019 6:09 AM
2	5	9/3/2019 5:25 AM
3	6	9/1/2019 11:50 PM
4	6	8/31/2019 10:30 PM
5	1.5	8/30/2019 2:53 AM
6	5	8/29/2019 11:05 AM
7	18	8/29/2019 4:29 AM
8	7	8/29/2019 3:06 AM
9	4	8/29/2019 2:14 AM
10	22	8/29/2019 2:14 AM
11	1	8/29/2019 1:16 AM

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12	NA	8/28/2019 11:23 PM
13	8	8/28/2019 8:41 AM
14	5	8/28/2019 7:43 AM
15	6	8/28/2019 1:51 AM
16	3	8/28/2019 12:58 AM
17	7	8/28/2019 12:33 AM
18	5	8/27/2019 12:21 PM
19	2	8/27/2019 10:40 AM
20	3	8/27/2019 9:39 AM
21	4	8/27/2019 7:25 AM
22	4	8/27/2019 6:01 AM
23	34	8/27/2019 5:52 AM
24	2	8/26/2019 6:13 AM
25	4	8/26/2019 4:09 AM
26	2	8/24/2019 5:41 AM
27	15	8/23/2019 2:24 AM
28	3	8/23/2019 2:05 AM
29	5	8/13/2019 5:29 AM
30	5	8/9/2019 1:04 PM
31	5	8/9/2019 9:27 AM
32	9	8/9/2019 8:54 AM
33	4	8/9/2019 3:48 AM
34	8	8/9/2019 3:11 AM
35	8	8/9/2019 3:10 AM
36	4	8/9/2019 1:49 AM
37	5	8/9/2019 1:46 AM
38	55	8/9/2019 1:37 AM
39	4	8/9/2019 1:26 AM
40	3	8/9/2019 1:16 AM
41	3	8/7/2019 2:36 AM
42	5	8/5/2019 1:10 PM
43	4	8/3/2019 5:53 AM
44	3	7/30/2019 12:56 PM
45	13	7/26/2019 1:57 PM
46	12	7/26/2019 9:46 AM
47	7	7/26/2019 5:38 AM
48	15	7/26/2019 3:43 AM
49	NA	7/26/2019 3:37 AM
50	6	7/26/2019 2:35 AM
51	6	7/26/2019 2:07 AM
52	11	7/25/2019 11:43 PM

2019 ASCCA Member Survey

53	Self employed	7/21/2019 12:51 PM
54	3	7/19/2019 3:34 AM
55	5	7/15/2019 5:52 AM
56	4	7/14/2019 7:08 AM
57	6	7/13/2019 9:27 AM
58	1	7/13/2019 6:53 AM
59	1	7/13/2019 12:19 AM
60	5	7/12/2019 11:18 AM
61	2	7/12/2019 5:07 AM
62	22	7/12/2019 3:00 AM
63	3	7/12/2019 2:24 AM
64	5	7/12/2019 2:14 AM
65	3	7/10/2019 1:40 PM
66	50	7/10/2019 1:18 PM
67	3	7/10/2019 1:13 PM
68	3	7/10/2019 12:58 PM
69	0	7/10/2019 12:47 PM
70	3	7/5/2019 3:40 AM
71	14	7/1/2019 1:07 PM
72	7	7/1/2019 12:17 PM
73	5	6/29/2019 5:03 AM
74	N/A	6/28/2019 5:38 AM
75	2	6/28/2019 4:54 AM
76	7	6/28/2019 4:50 AM
77	29	6/27/2019 5:37 AM
78	2	6/27/2019 4:22 AM
79	4	6/27/2019 4:06 AM
80	10	6/27/2019 3:41 AM
81	5	6/27/2019 3:20 AM
82	7	6/27/2019 2:58 AM
83	5	6/26/2019 8:44 AM
84	6	6/25/2019 7:20 AM
85	9	6/25/2019 1:43 AM
86	I work for a college	6/22/2019 2:21 AM
87	1	6/20/2019 11:36 PM
88	5	6/20/2019 10:56 AM
89	7	6/20/2019 10:39 AM
90	16	6/20/2019 6:10 AM
91	3	6/20/2019 5:54 AM
92	3	6/20/2019 5:24 AM
93	2	6/20/2019 5:19 AM

2019 ASCCA Member Survey

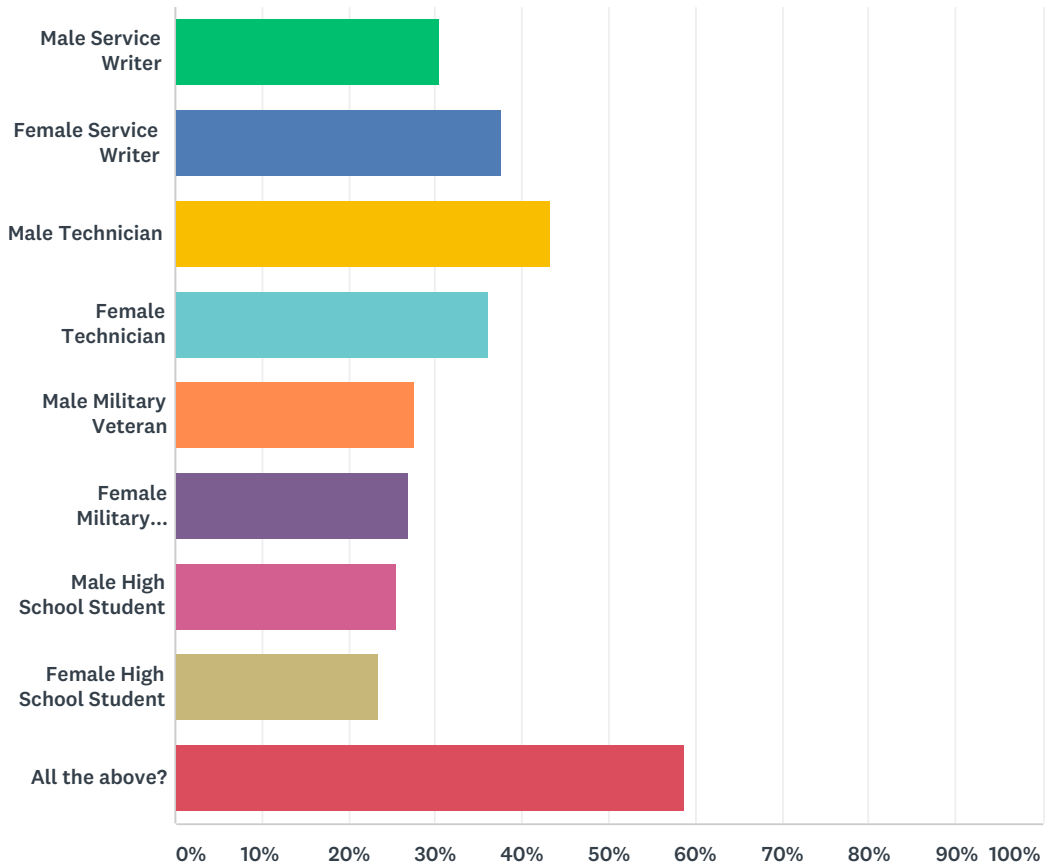
94	3	6/20/2019 5:00 AM
95	4	6/20/2019 4:56 AM
96	2	6/20/2019 4:33 AM
97	8	6/20/2019 4:09 AM
98	4	6/20/2019 4:03 AM
99	10	6/20/2019 3:51 AM
100	6	6/20/2019 3:33 AM
101	I work at a college - 5 auto faculty men	6/20/2019 3:23 AM
102	8	6/18/2019 9:34 AM
103	11	6/17/2019 6:38 AM
104	1	6/16/2019 1:50 PM
105	9	6/14/2019 12:48 AM
106	5	6/14/2019 12:40 AM
107	4	6/14/2019 12:28 AM
108	Self employed	6/13/2019 12:31 PM
109	22	6/13/2019 10:25 AM
110	7	6/13/2019 10:14 AM
111	5	6/13/2019 10:13 AM
112	6	6/13/2019 8:58 AM
113	5	6/13/2019 8:27 AM
114	2	6/13/2019 8:19 AM
115	8	6/13/2019 8:11 AM
116	4	6/13/2019 8:07 AM
117	3	6/13/2019 8:00 AM
118	3	6/13/2019 7:46 AM
119	8	6/13/2019 7:46 AM
120	4	6/13/2019 7:41 AM
121	11	6/13/2019 7:37 AM
122	4	6/13/2019 7:30 AM
123	7	6/13/2019 7:23 AM
124	3	6/13/2019 5:56 AM
125	5	6/11/2019 9:14 AM
126	15	6/11/2019 7:04 AM
127	12	6/11/2019 3:47 AM
128	7	6/10/2019 12:57 PM
129	2	6/10/2019 12:38 AM
130	4	6/6/2019 2:01 PM
131	1	6/6/2019 1:46 PM
132	3	6/5/2019 10:44 AM
133	8	6/4/2019 9:26 AM
134	5	6/4/2019 2:54 AM

2019 ASCCA Member Survey

135	4	6/4/2019 12:50 AM
136	2	6/3/2019 11:43 PM
137	2	6/3/2019 9:52 AM
138	5	6/3/2019 8:49 AM
139	1	6/3/2019 8:36 AM
140	1	6/3/2019 8:30 AM
141	14	6/3/2019 8:26 AM
142	4	6/3/2019 6:13 AM
143	6	6/3/2019 6:08 AM
144	0	6/3/2019 5:28 AM
145	1	6/3/2019 4:03 AM
146	500 ?	6/2/2019 12:01 AM
147	3	6/1/2019 1:52 AM
148	3	5/31/2019 2:42 PM
149	7	5/31/2019 11:45 AM
150	8	5/31/2019 10:45 AM
151	50	5/31/2019 8:56 AM
152	5	5/31/2019 8:39 AM
153	8	5/31/2019 8:21 AM
154	4	5/31/2019 8:18 AM
155	6	5/31/2019 8:16 AM
156	5	5/31/2019 8:09 AM
157	4	5/31/2019 8:05 AM
158	1	5/31/2019 8:02 AM
159	6	5/31/2019 8:01 AM
160	4	5/31/2019 8:00 AM
161	4	5/31/2019 7:49 AM
162	2	5/31/2019 7:37 AM
163	4	5/31/2019 7:36 AM
164	18	5/31/2019 7:34 AM
165	1 plus 2 owners	5/31/2019 7:18 AM
166	1	5/31/2019 7:17 AM
167	5	5/31/2019 7:13 AM
168	23	5/23/2019 10:29 AM
169	4	5/18/2019 9:44 AM

Q25 Are you interested in mentoring employees in your shop as: (Check all that apply)

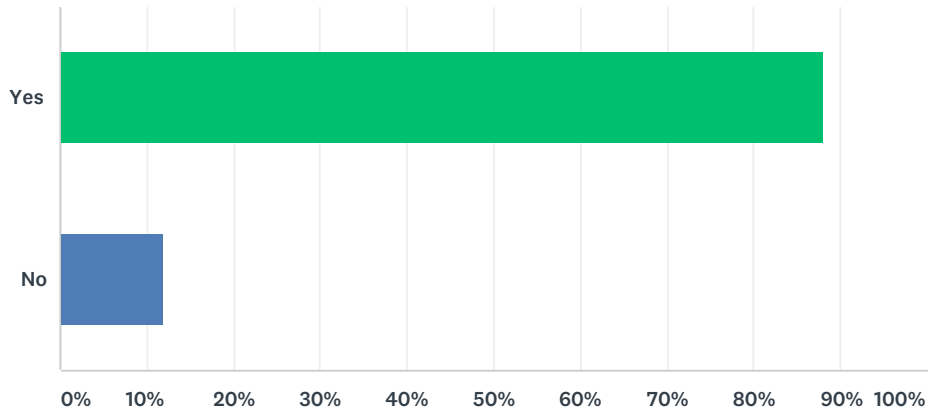
Answered: 141 Skipped: 39



ANSWER CHOICES	RESPONSES	
Male Service Writer	30.50%	43
Female Service Writer	37.59%	53
Male Technician	43.26%	61
Female Technician	36.17%	51
Male Military Veteran	27.66%	39
Female Military Veteran	26.95%	38
Male High School Student	25.53%	36
Female High School Student	23.40%	33
All the above?	58.87%	83
Total Respondents: 141		

Q26 Are you aware of the ASCCA Annual Legislative Day in Sacramento (April 23, 2019)?

Answered: 177 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	88.14%	156
No	11.86%	21
TOTAL		177

Q27 If you have not attended a Legislative Day, what obstacles prevent you from attending?

Answered: 120 Skipped: 60

#	RESPONSES	DATE
1	Work hours	9/1/2019 11:50 PM
2	Time	8/31/2019 10:30 PM
3	TIME AND MONEY	8/30/2019 2:53 AM
4	Work Schedule and cost.	8/29/2019 4:29 AM
5	home projects	8/29/2019 3:06 AM
6	time	8/29/2019 2:14 AM
7	Time	8/29/2019 2:14 AM
8	Currently retired	8/28/2019 11:23 PM
9	Fear of the unknown	8/28/2019 8:41 AM
10	timing	8/28/2019 7:43 AM
11	I have	8/28/2019 12:33 AM
12	Time baby, Time. I know, I know	8/27/2019 12:21 PM
13	I have to work	8/27/2019 10:40 AM
14	Time	8/27/2019 7:25 AM
15	Time	8/27/2019 6:01 AM
16	Poor planning on my part- not always aware in enough time to plan.	8/27/2019 5:52 AM
17	time management	8/26/2019 4:09 AM
18	Work	8/24/2019 5:41 AM
19	Distance and time to Sacramento.	8/23/2019 2:24 AM
20	time and money	8/23/2019 2:05 AM
21	business and family	8/13/2019 5:29 AM
22	always seem to be when I've other long range plans.	8/9/2019 1:04 PM
23	time	8/9/2019 9:27 AM
24	Last year on the Board. 40 years in business and I am backing down now to spend time with family.	8/9/2019 8:54 AM
25	coverage at my shop	8/9/2019 3:11 AM
26	time	8/9/2019 3:10 AM
27	already attended	8/9/2019 1:49 AM
28	I have attended	8/9/2019 1:46 AM
29	personal time is a higher value to me	8/9/2019 1:37 AM
30	not enough employees to take days off yet	8/7/2019 2:36 AM
31	Business	8/5/2019 1:10 PM
32	time and money, lack of shop management to run without me	7/30/2019 12:56 PM

2019 ASCCA Member Survey

33	I am a Junior College Automotive Instructor. The days have always conflicted with my teaching schedule.	7/26/2019 1:57 PM
34	Time	7/26/2019 5:38 AM
35	time	7/26/2019 3:43 AM
36	NA; we will be there next year!	7/26/2019 3:37 AM
37	No interest	7/26/2019 2:35 AM
38	Already did my part	7/26/2019 2:07 AM
39	Scheduling	7/25/2019 11:43 PM
40	Time	7/21/2019 12:51 PM
41	My time is already spread too thin!	7/14/2019 7:08 AM
42	Life	7/13/2019 9:27 AM
43	time	7/13/2019 6:53 AM
44	Time	7/13/2019 12:19 AM
45	time	7/12/2019 10:42 AM
46	time off work	7/12/2019 3:00 AM
47	I am a student	7/12/2019 2:24 AM
48	will be attending	7/12/2019 2:14 AM
49	TIME	7/10/2019 1:40 PM
50	TIME	7/10/2019 1:18 PM
51	Time, bad time of year	7/10/2019 1:13 PM
52	Time	7/10/2019 12:43 PM
53	Other time commitments	7/1/2019 12:17 PM
54	Time off	6/28/2019 6:07 AM
55	I am a teacher and that is during the semester.	6/28/2019 5:38 AM
56	N/A	6/28/2019 4:50 AM
57	none	6/28/2019 4:11 AM
58	People that are in government	6/27/2019 4:22 AM
59	SCHEDULING CONFLICTS	6/27/2019 4:06 AM
60	NO TIME	6/27/2019 3:41 AM
61	Live in Seattle	6/27/2019 3:20 AM
62	I will be attending next year, two other members of my shop have attended	6/26/2019 8:44 AM
63	Scheduling	6/25/2019 1:43 AM
64	Work schedule	6/22/2019 2:21 AM
65	Not sure	6/20/2019 11:36 PM
66	seem to be on days with other things planned for family	6/20/2019 10:56 AM
67	none	6/20/2019 10:39 AM
68	schedule, I did send a rep	6/20/2019 6:10 AM
69	Time	6/20/2019 5:19 AM
70	CONFLICT WITH FAMILY EVENTS.	6/20/2019 4:56 AM
71	Time	6/20/2019 4:09 AM
72	Too much on my plate already!	6/20/2019 4:03 AM

2019 ASCCA Member Survey

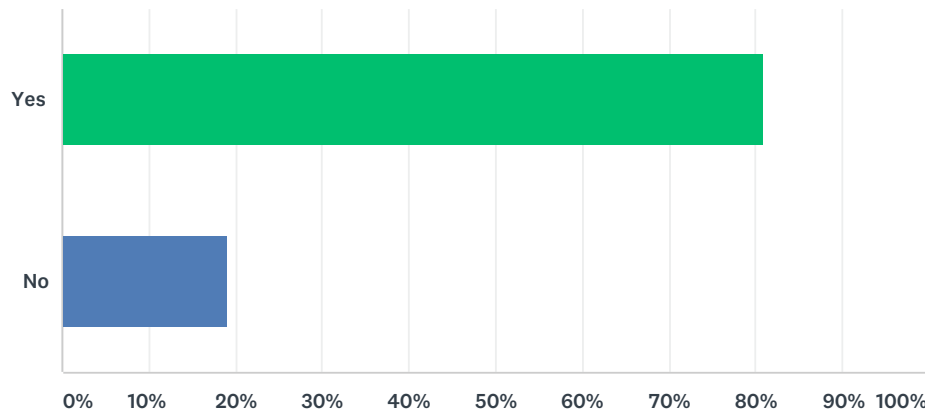
73	plane trip	6/20/2019 3:51 AM
74	LACK OF INTEREST	6/20/2019 3:33 AM
75	Available time	6/20/2019 3:23 AM
76	interest	6/18/2019 9:34 AM
77	dates did not work but want to attend	6/17/2019 6:38 AM
78	Time	6/16/2019 1:50 PM
79	time	6/14/2019 12:28 AM
80	Time	6/13/2019 12:31 PM
81	time	6/13/2019 10:25 AM
82	TIME	6/13/2019 10:13 AM
83	Time	6/13/2019 8:27 AM
84	000	6/13/2019 8:19 AM
85	N/A	6/13/2019 8:11 AM
86	cant go if ascca or local chapter dont promote it/tell anyone about it.	6/13/2019 7:41 AM
87	I have attended many, just not this year	6/13/2019 7:37 AM
88	Don't want to go	6/13/2019 7:30 AM
89	Lack of time	6/13/2019 7:23 AM
90	Time and distance	6/11/2019 7:04 AM
91	interest	6/10/2019 12:57 PM
92	time	6/10/2019 12:38 AM
93	Not able to leave shop	6/6/2019 1:46 PM
94	TIME, Business and work	6/4/2019 2:54 AM
95	do not see bennifit	6/3/2019 11:43 PM
96	N/A	6/3/2019 9:52 AM
97	time	6/3/2019 8:49 AM
98	Scheduling	6/3/2019 8:30 AM
99	none	6/3/2019 8:26 AM
100	I have been several times	6/3/2019 6:08 AM
101	I will attend next time i will attend	6/3/2019 4:03 AM
102	N/A	6/2/2019 12:01 AM
103	time and money	6/1/2019 1:52 AM
104	I did my share already	5/31/2019 11:45 AM
105	Business and pleasure pressure. Not enough 'free' time to attend.	5/31/2019 8:56 AM
106	Can't close shop	5/31/2019 8:39 AM
107	N/A	5/31/2019 8:21 AM
108	Time & Travel	5/31/2019 8:18 AM
109	Being away from business	5/31/2019 8:16 AM
110	I have attended Legislative Day	5/31/2019 8:09 AM
111	New owner tending to business	5/31/2019 8:02 AM
112	Difficult for shop to run without owner and cost	5/31/2019 8:01 AM
113	Local chapter not holding meetings and informing of such things.	5/31/2019 8:00 AM

2019 ASCCA Member Survey

114	time off is important, my spare time is spent with schools and auto programs	5/31/2019 7:49 AM
115	time and travel	5/31/2019 7:37 AM
116	April 23 is a Tuesday and we are open for business Monday thru Friday.	5/31/2019 7:36 AM
117	none	5/31/2019 7:34 AM
118	I am my own service writer	5/31/2019 7:18 AM
119	SCHEDULING	5/31/2019 7:13 AM
120	It cost a lot for just one day and then having to waste part on ASCCA meetings.	5/18/2019 9:44 AM

Q28 Did you know that Jack Molodanof is ASCCA's full-time lobbyist in Sacramento?

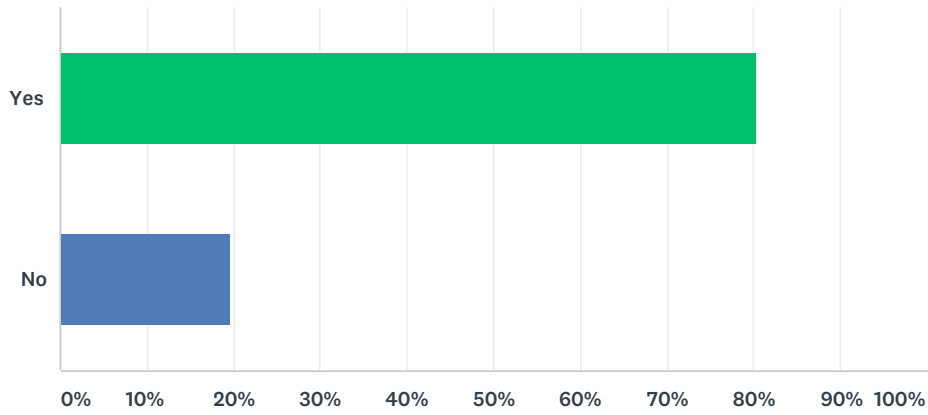
Answered: 179 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	81.01%	145
No	18.99%	34
TOTAL		179

Q29 Are you aware of the current legislative issues affecting your shop?

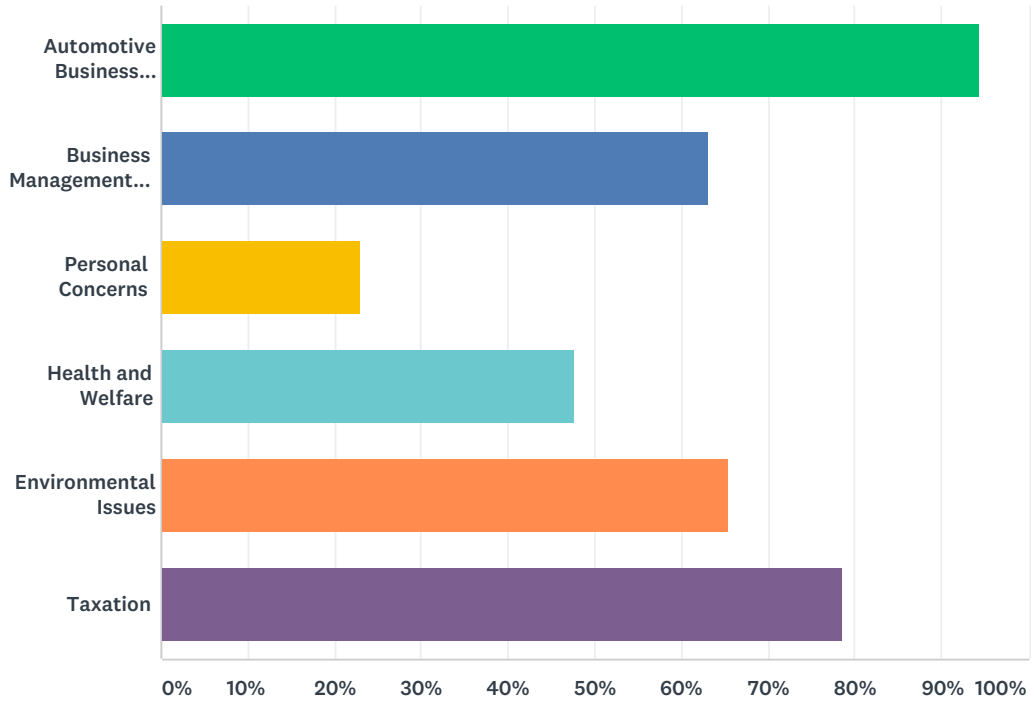
Answered: 178 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	80.34%	143
No	19.66%	35
TOTAL		178

Q30 With over 2500 new bills being introduced annually: what (non-political) issues do you think ASCCA should be monitoring? Please check all that apply, thank you.

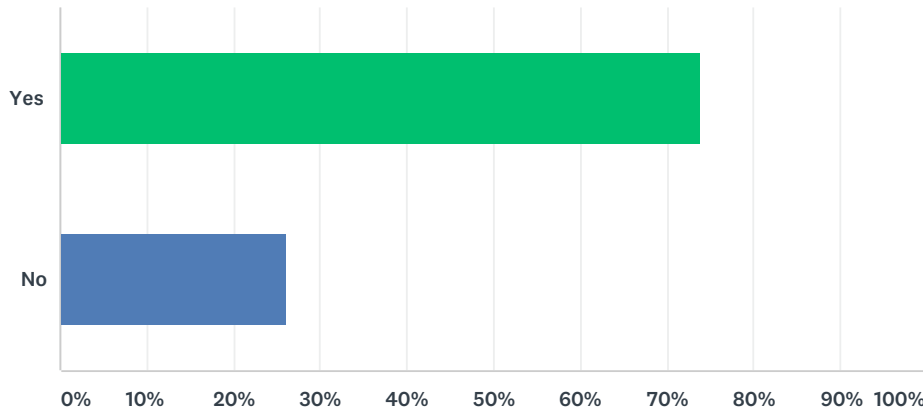
Answered: 174 Skipped: 6



ANSWER CHOICES	RESPONSES	
Automotive Business Concerns	94.25%	164
Business Management Concerns	63.22%	110
Personal Concerns	22.99%	40
Health and Welfare	47.70%	83
Environmental Issues	65.52%	114
Taxation	78.74%	137
Total Respondents: 174		

Q31 Would you find value in a video library?

Answered: 176 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	73.86%	130
No	26.14%	46
TOTAL		176

Q32 Do you know of any vendors that would be a good partner to ASCCA?

Answered: 95 Skipped: 85

#	RESPONSES	DATE
1	Ats	9/1/2019 11:50 PM
2	CRM company named Service Intelligence works very well.	8/30/2019 2:53 AM
3	BG Product distributors like mine BG PetroSpecs!	8/29/2019 4:29 AM
4	USA Automotive Supply in Hayward	8/29/2019 2:14 AM
5	No	8/28/2019 11:23 PM
6	No	8/28/2019 8:41 AM
7	ALSCO uniform company	8/28/2019 7:43 AM
8	we have the good ones	8/28/2019 12:33 AM
9	IRS, I'm sorry, couldn't resist. Amazon	8/27/2019 12:21 PM
10	no	8/27/2019 7:25 AM
11	NO	8/27/2019 6:01 AM
12	no	8/26/2019 6:13 AM
13	no	8/26/2019 4:09 AM
14	Amazon B/C that is the Future of a lot of Parts supply challenges...	8/23/2019 2:24 AM
15	no	8/23/2019 2:05 AM
16	No	8/13/2019 5:29 AM
17	NAPA, CTI	8/9/2019 9:27 AM
18	maybe	8/9/2019 3:11 AM
19	fvp, Napa	8/9/2019 3:10 AM
20	no	8/9/2019 1:49 AM
21	nothing more than what we have. I would like to see choices in vendors. Question comes to mind of "Why give exclusives to vendors like uniforms if we're not guaranteed the lowest price and best service" I can get the same rates as a AAA member, so offer choices. Make them work for our business.	8/9/2019 1:46 AM
22	What would make it good for a vendor to partner with the ASCCA? What's in it for the vendor?	8/9/2019 1:37 AM
23	All of my vendors are in ASCCA	7/26/2019 5:38 AM
24	no	7/26/2019 3:43 AM
25	NA	7/26/2019 3:37 AM
26	NAPA	7/26/2019 2:35 AM
27	AAA	7/25/2019 11:43 PM
28	Arron stokes	7/13/2019 9:27 AM
29	No	7/13/2019 12:19 AM
30	No	7/12/2019 3:00 AM
31	No	7/12/2019 2:24 AM
32	Factory Motor Parts	7/12/2019 2:14 AM

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33	WINCHESTER/NAPA	7/10/2019 1:18 PM
34	snap-on, mac tools, matco	7/10/2019 12:47 PM
35	Trimon (Superior / Monument Auto Parts), Oreilly	6/29/2019 5:03 AM
36	Yes	6/28/2019 6:07 AM
37	No	6/28/2019 5:38 AM
38	INTERSTATE BATTERY, ADVANCE AUTO PARTS/CARQUEST, CAL STATE	6/28/2019 4:54 AM
39	Van De Pol Oil - (800) 736-3421	6/28/2019 4:50 AM
40	none at this time	6/28/2019 4:11 AM
41	No	6/27/2019 4:22 AM
42	NAPA	6/27/2019 4:06 AM
43	NO	6/27/2019 3:41 AM
44	No	6/27/2019 3:20 AM
45	Factory Motor Parts We need a good uniform company	6/26/2019 8:44 AM
46	no	6/25/2019 1:43 AM
47	No	6/22/2019 2:21 AM
48	No	6/20/2019 11:36 PM
49	not at this time	6/20/2019 10:39 AM
50	Mitchell would be great!!	6/20/2019 6:10 AM
51	OEM manufacturers	6/20/2019 5:54 AM
52	Yes	6/20/2019 5:24 AM
53	n/a	6/20/2019 4:56 AM
54	INTERSTATE BATTERY, AC DELCO, CAL STATE , CARQUEST/ADVANCE AUTO PARTS,	6/20/2019 4:33 AM
55	Most have already joined	6/20/2019 4:09 AM
56	no	6/20/2019 4:03 AM
57	NO	6/20/2019 3:33 AM
58	no	6/20/2019 3:23 AM
59	Service Intelligence	6/18/2019 9:34 AM
60	YES ,UNDER CAR PLUS.	6/14/2019 12:40 AM
61	most already are	6/14/2019 12:28 AM
62	no	6/13/2019 10:25 AM
63	Don't know	6/13/2019 8:27 AM
64	0	6/13/2019 8:19 AM
65	No	6/13/2019 8:11 AM
66	Liquimoly,	6/13/2019 7:46 AM
67	Yes	6/13/2019 7:41 AM
68	No	6/13/2019 7:30 AM
69	No	6/13/2019 7:23 AM
70	no	6/13/2019 5:56 AM
71	Robert Donovan - Owner with Norther Compass http://northerncompass.com/	6/11/2019 7:04 AM
72	WTI, SSF, Diagnostic Network (Scott Brown), NASTF, Etc...	6/11/2019 3:47 AM
73	no	6/10/2019 12:57 PM

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74	Carquest, Amsoil, ATSG,	6/6/2019 2:01 PM
75	Automotive Video Innovations	6/4/2019 9:26 AM
76	All so far are good	6/4/2019 2:54 AM
77	no	6/3/2019 11:43 PM
78	NO	6/3/2019 9:52 AM
79	n o	6/3/2019 8:49 AM
80	no	6/3/2019 8:26 AM
81	Not right now	6/3/2019 6:08 AM
82	not at the moment most of the ones I used they are partners already	6/3/2019 4:03 AM
83	Maybe	6/2/2019 12:01 AM
84	No	5/31/2019 11:45 AM
85	NA	5/31/2019 8:18 AM
86	Worldpac	5/31/2019 8:16 AM
87	The vendors around us that are not associated with ASCCA are: -Factory Motor Parts (in process to signup, I think) -Fast Under Car (just purchased by Parts Authority) -O'Reilys (have spoken with sales rep and he said they found no value in being involved with ASCCA and don't plan on)	5/31/2019 8:09 AM
88	Snap on diagnostic	5/31/2019 8:02 AM
89	No	5/31/2019 8:01 AM
90	Yes	5/31/2019 8:00 AM
91	n/a	5/31/2019 7:49 AM
92	I have suggested to all of my vendors to join ascca	5/31/2019 7:36 AM
93	none	5/31/2019 7:34 AM
94	YES	5/31/2019 7:13 AM
95	Many	5/23/2019 10:29 AM

Q33 Can we enter you into the drawing for the survey prizes and if we can contact you about this survey please leave your contact information below.

Answered: 170 Skipped: 10

ANSWER CHOICES	RESPONSES	
Name	99.41%	169
Company	95.88%	163
Address	98.82%	168
Address 2	12.94%	22
City/Town	99.41%	169
State/Province	98.82%	168
ZIP/Postal Code	98.24%	167
Country	87.06%	148
Email Address	97.06%	165
Phone Number	96.47%	164